



INSTITUTE FOR DEFENSE ANALYSES

## **Visualizing Data: I don't Remember That Memo, but I Do Remember that Graph**

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#### About This Publication

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## Executive Summary

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Graphs and plots are critical tools for conveying information in briefings or reports. Understanding what makes a visual display clear, appealing, and convincing helps analysts build more compelling products. The attached slides accompany a one-hour course developed by IDA on general concepts and best practices for data visualization.

### **A. Goals and Challenges of Data Visualization in Operational Testing**

The Director, Operational Test and Evaluation (DOT&E), uses data visualization in a variety of contexts, including test planning, test evaluation, emerging results briefs (ERBs), modeling and simulation, and conveying information to decision-makers. Given the scope of duties and systems under evaluation, it is difficult to give step-by-step advice that addresses all considerations. This training describes goals to keep in mind when creating visualizations, principles to apply across plots and graphs, and guidance on styling graphical elements.

### **B. Goals of Visual Design**

Data visualizations should be driven by two goals.

#### **1. Visualizations should have a purpose and clear point**

Before creating a visual, analysts should ask themselves whether it is necessary and, if it is, what information they want the visual to convey. This process may take time, shifting from prototyping and exploratory looks at data early in the process to clearer and more pointed figures related to statistical models later in the process. Final figures should use the ways in which the data are presented and the annotations are applied to emphasize their points.

#### **2. Visualizations should be tailored to your audience**

The best format and appropriate level of detail will depend on your audience. For example, if a statistician or subject matter expert is trying to evaluate a test and draw conclusions, they may expect to see specific data points and overall trends. However, if the same data are being presented to a decision-maker, it may

be better to emphasize summary values and levels of uncertainty.

Additionally, visualizations may be seen by individuals from a variety of backgrounds. Solicit feedback from a range of peers, subject matter experts, and other stakeholders to ensure that the message is being conveyed clearly and broadly.

### **C. Principles of Data Visualization Design**

Keep four design principles in mind when building visualizations:

- Choose a sensible display that incorporates a viewer's expectations and variables that connect back to the real world.
- Guide the viewer with consistent colors, linetypes, and other variable encodings throughout the product.
- Simplify and break apart pieces of complex models to make them more understandable.
- Make sure each graph has a clear takeaway and use the visual's details to emphasize this message.

### **D. Graphical Elements**

Additionally, improve graphical elements like titles, annotations, axes, and legends by keeping the following guidance in mind:

- Titles should specify the takeaway from the figure, instead of just describing what data are presented (e.g., "False alarm rate is 70 percent higher with less experienced operators").
- Captions (smaller text below or to the side of a figure) should give details about the figure so that readers do not have to search the main text.
- Add annotations (in-figure text) to make graphs more interpretable (e.g., place legend labels next to encodings to make it easier to identify each encoding).
- Avoid dual-axes whenever possible.
- Use more accurate encodings such as position and length as opposed to less accurate encodings like volume, curvature, and shading.
- Match color palettes to the type of data being displayed. Use a sequential palette for continuous data moving from a low to high level; use a diverging palette when the data contain a meaningful middle point; and use a qualitative palette for categorical data.
- Whenever possible, use color palettes that preserve important characteristics when printed in grayscale or seen by colorblind viewers.







# Visualizing Data: I Don't Remember That Memo, but I Do Remember That Graph

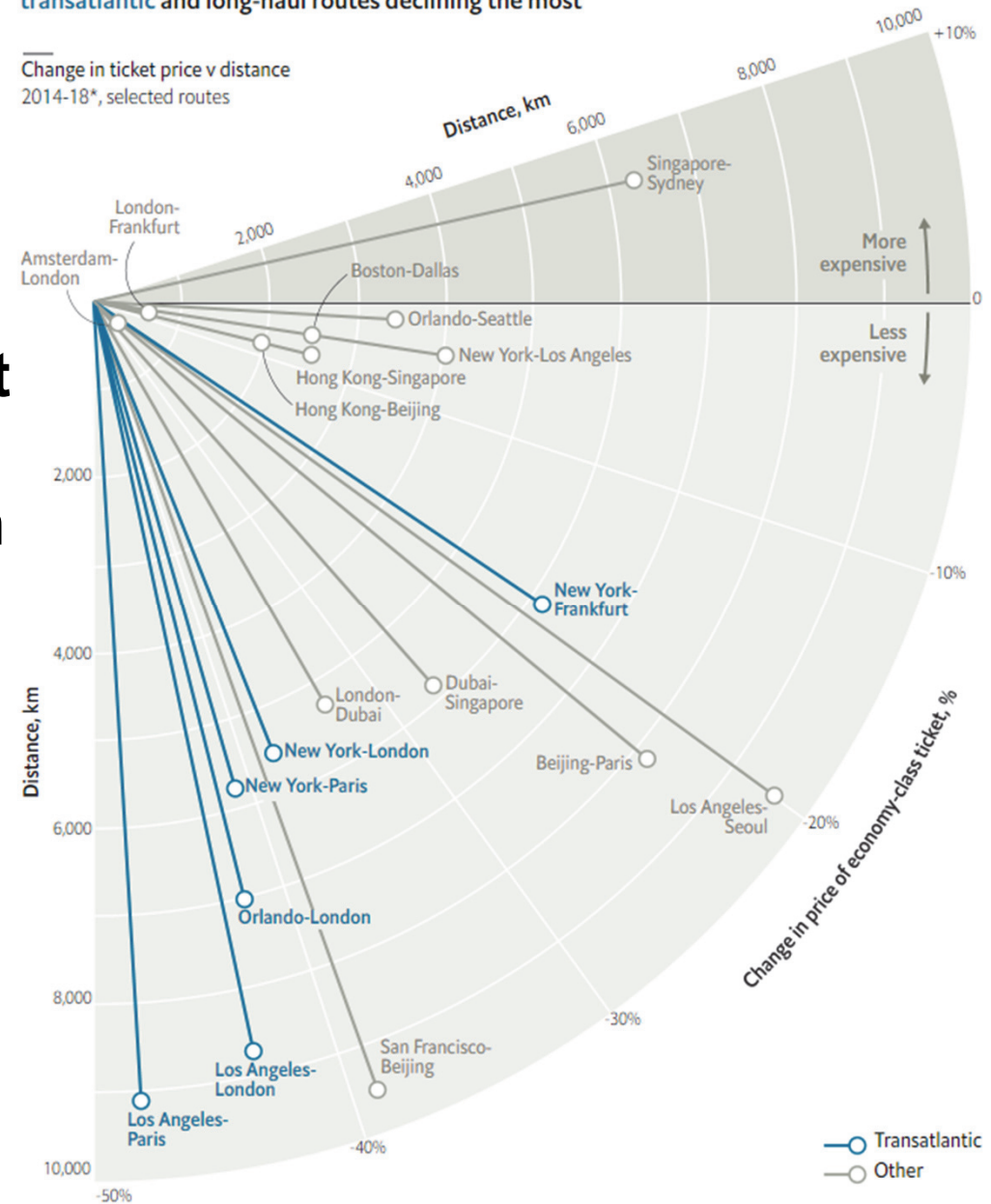
October 25, 2019

Brian Vickers  
Andrew Flack  
Matt Avery

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Most airmfares have fallen since 2014, with prices on transatlantic and long-haul routes declining the most

Change in ticket price v distance  
2014-18\*, selected routes



\*Comparing equivalent quarters

Source: "Why Ticket Prices on Long-Haul Flights Have Plummeted," *The Economist*, Dec 8, 2018

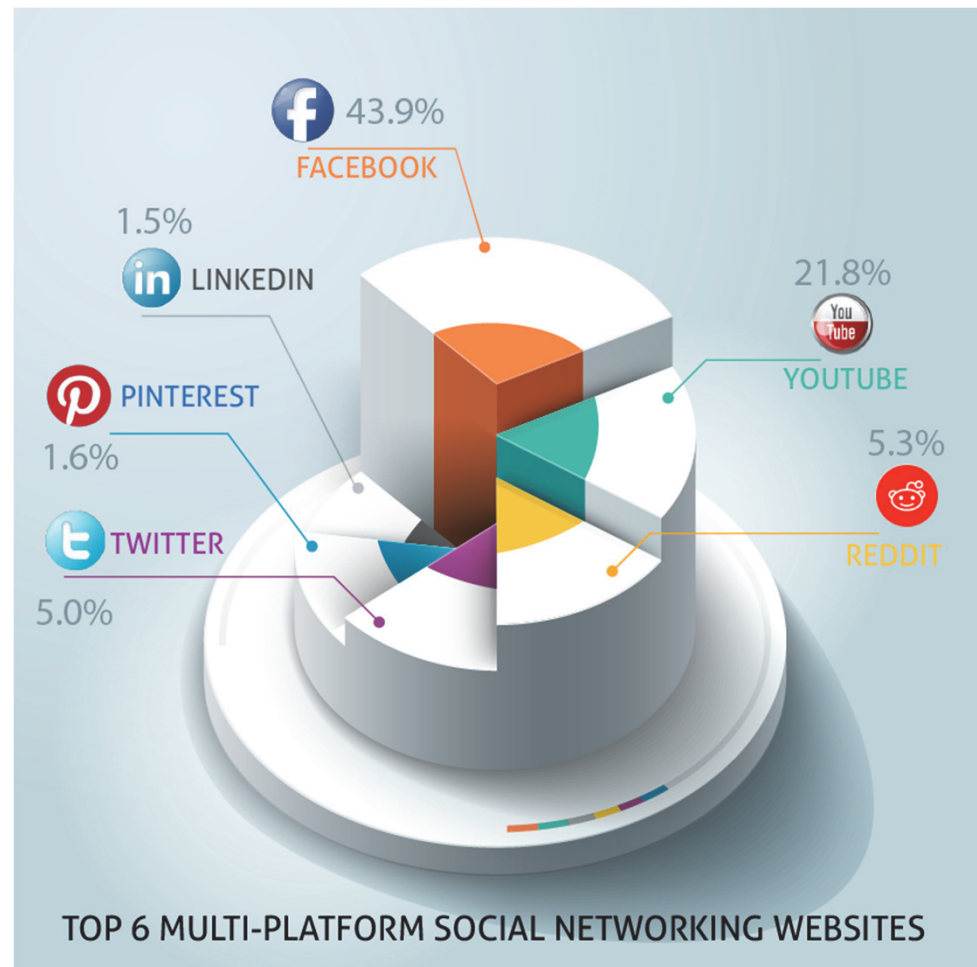


What are your takeaways?

What is wrong?

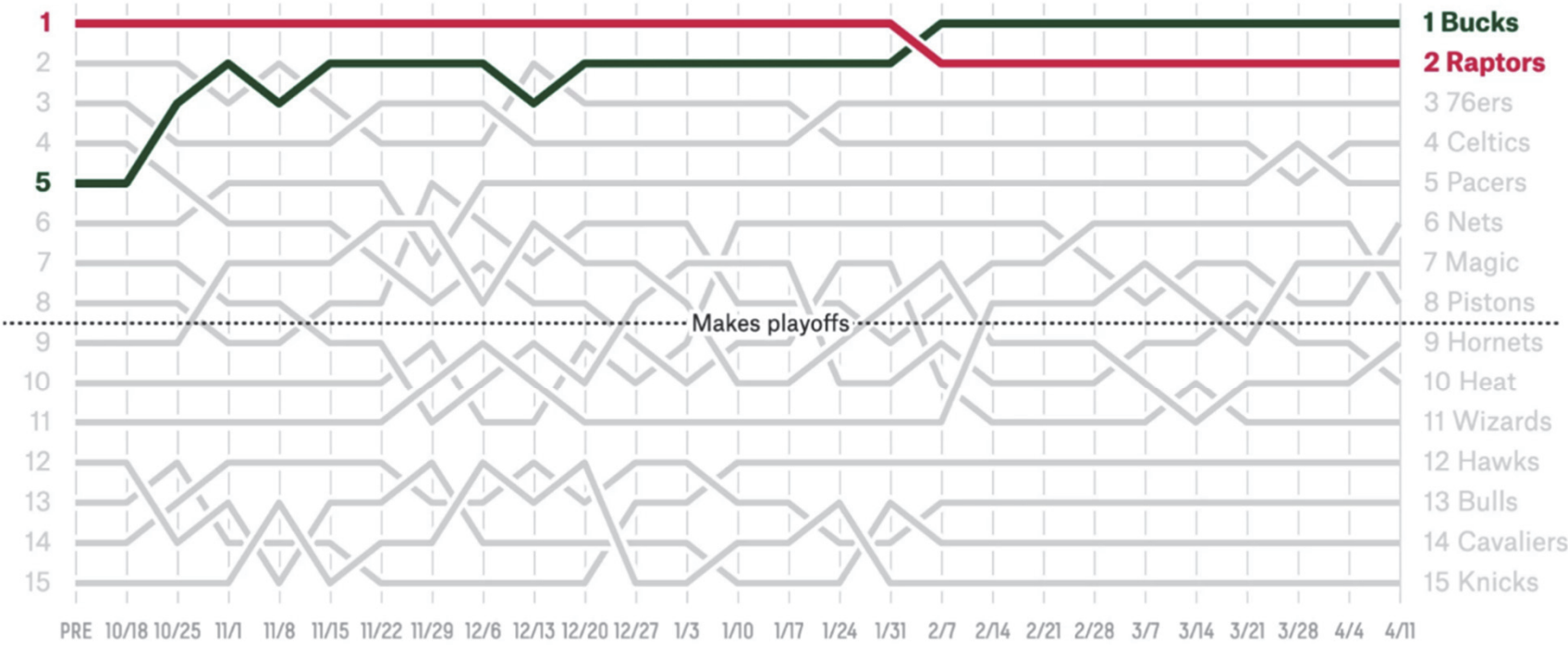
How would you fix it?

A lot of this is intuitive



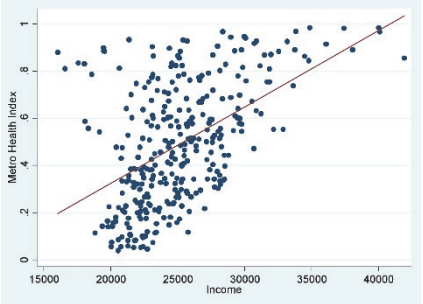
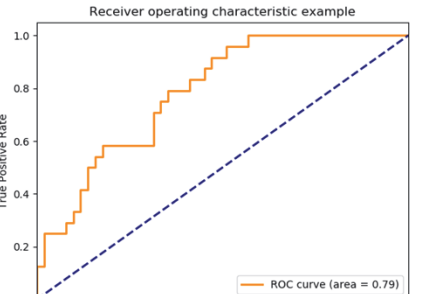
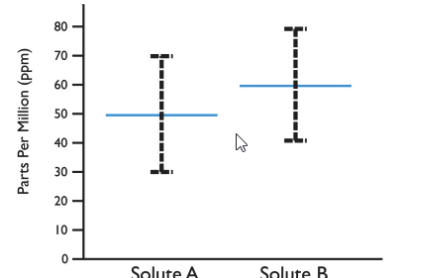
# The Bucks and Raptors jockey for No. 1

Projected playoff seeds according to FiveThirtyEight's NBA projections for Eastern Conference teams, by week



Source: "The Story of the NBA Regular Season in 9 Charts," FiveThirtyEight, April 11, 2019

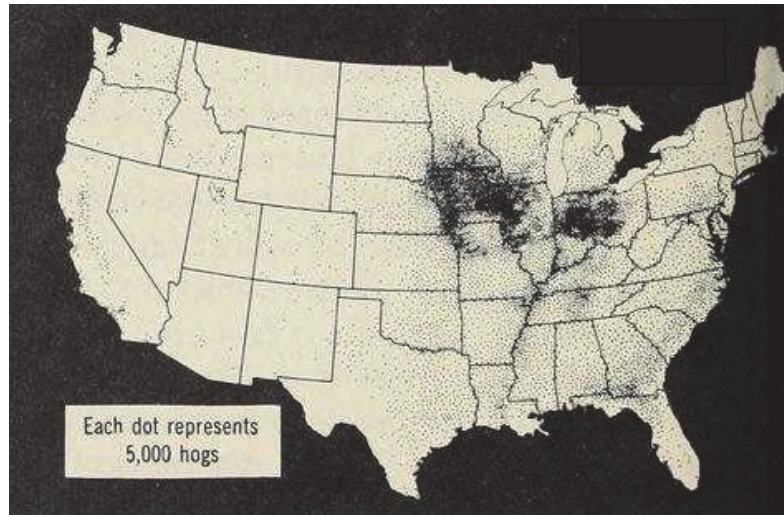
# Think about your audience

Audience	General Interests	Example
<p>Statisticians, subject matter experts</p>	<p>Gauging analyses and conclusions; the details</p>	 <p>A scatter plot showing the relationship between Income (x-axis, 15000 to 40000) and Metro Health Index (y-axis, 0 to 1). The data points are blue dots, and a red regression line shows a positive correlation.</p>
<p>Program managers, consultants</p>	<p>Set of reliable takeaways; what to focus on/fix</p>	 <p>A Receiver Operating Characteristic (ROC) curve plot. The x-axis is False Positive Rate (0.0 to 1.0) and the y-axis is True Positive Rate (0.0 to 1.0). An orange step function represents the ROC curve, which is significantly above the blue dashed diagonal line representing a random classifier. A legend indicates 'ROC curve (area = 0.79)'.</p>
<p>The Director</p>	<p>Information for decision-making</p>	 <p>A comparison of two solutes, Solute A and Solute B, measured in Parts Per Million (ppm). The y-axis ranges from 0 to 80 ppm. Solute A has a mean concentration of approximately 50 ppm with a range from 30 to 70 ppm. Solute B has a mean concentration of approximately 60 ppm with a range from 40 to 80 ppm. A mouse cursor is visible over the data for Solute B.</p>

Sources: [1](#), [2](#), [3](#)

[Note: The figures shown here are for illustrative purposes and do not display program data]

# People read more from graphs than you intend



nemfrog

"Each dot represents 5,000 hogs." **World Geography**. 1948.



lemondemon

untapped infinite hog supply in the ocean



sketchmagetch

Each state is lined with an impenetrable wall of swine. We are trapped



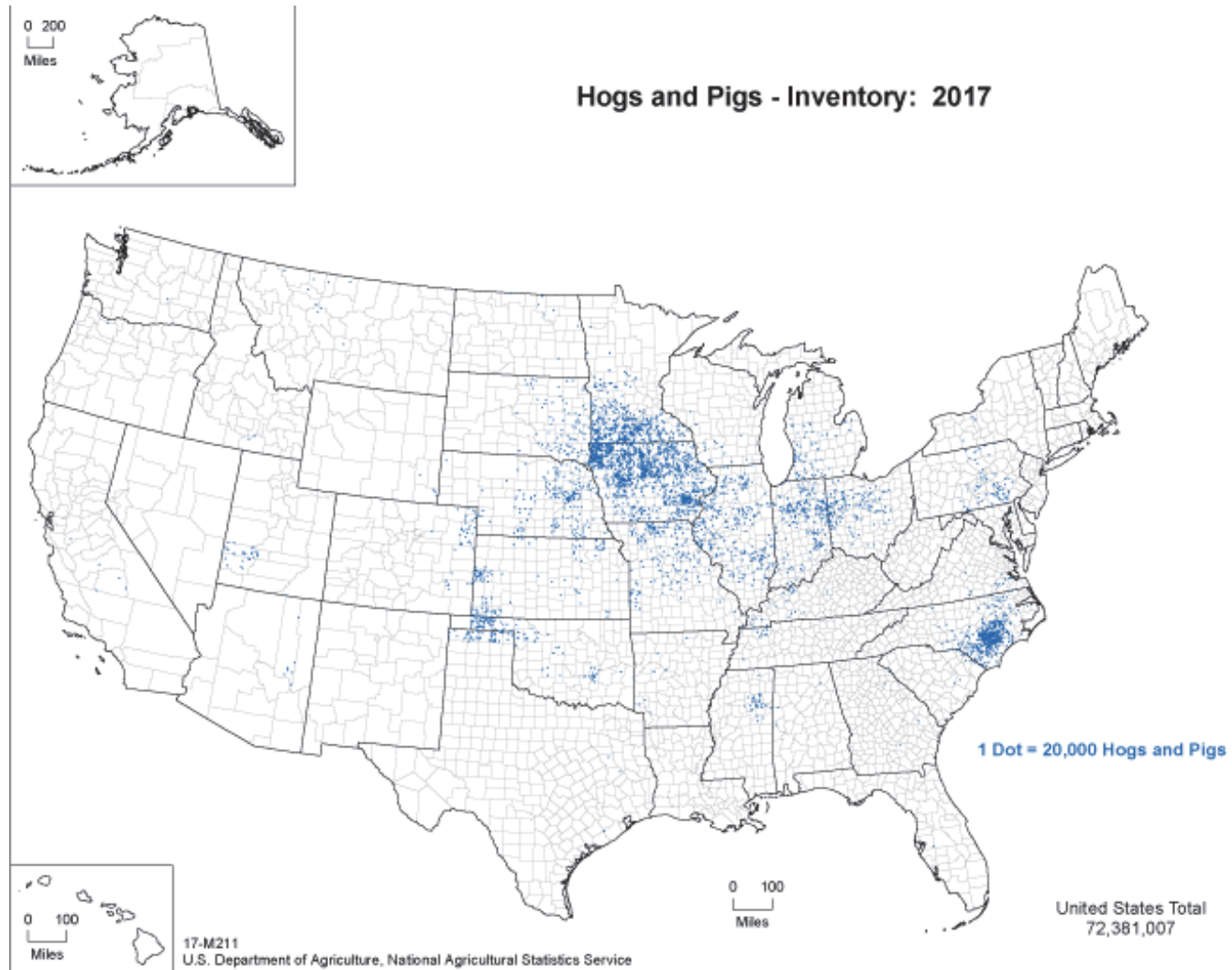
2kittensinacup

We've lost Canada and Mexico to the hogs already

Source: nemfrog

- Audiences may take away unintended messages
- To ensure clarity, get feedback from multiple sources

# The revised version is much clearer



Source: U.S. Department of Agriculture

# Topics for this presentation

- Deciding to include a figure
- Tables vs. figures
- General concepts
- Importance of context
- Graphical elements
- Colors, shapes, etc.
- Experimental examples
- Let's make some fixes (*additional example*)



**DO I NEED A FIGURE?**

# Do I need a figure?

- If you can make a point in a sentence or two, you (usually) don't need a figure
- Unless
  - Important takeaway
  - Convey (un)certainty

**CAN'T I JUST USE A TABLE?**

# Data communicated visually are interpreted differently than data communicated as text

2009 Sales (thousands of U.S. \$)

Region	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Domestic	1,983	2,343	2,593	2,283	2,574	2,838	2,382	2,634	2,938	2,739	2,983	3,493	31,783
International	574	636	673	593	644	679	593	139	599	583	602	690	7,005
Total	2,557	2,979	3,266	2,876	3,218	3,517	2,975	2,773	3,537	3,322	3,585	4,183	38,788



**Visual perception is fast and efficient**

[Source:](#) Stephen Few

# Use tables for exact numbers; appendix/inline otherwise

## Tables

- ✓ Convey specifics
- ✓ #s comparable across dimensions
- ✓ Can create new metrics
- ✓ Allow text data
- ✓ Familiar to everyone
- ✓ Point comparisons easy
- ✗ Trend comparisons difficult
- ✗ Fixed (tabular) formatting
- ✗ Identifying exceptions or outliers is difficult

## Figures

- ✓ Convey summaries
- ✗ Hard to compare color/sizes
- ✗ Must “ballpark” differences
- ✗ Data restrict chart types
- ✗ Some types get confusing
- ✗ Point comparisons harder
- ✓ Trend comparisons easy
- ✓ Extremely flexible formatting
- ✓ Identifying exceptions or outliers is easy

**Tables serve a purpose, but they are not suitable in all cases**

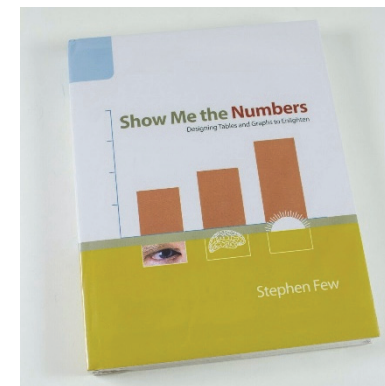
# You can augment tables

- Sparklines can help track trends
- Color scales allow quicker concept mapping
- Book: Steven Few's *Show Me the Numbers*

	2015	2016	2017	2018	2019	2020	Trend
System A	70	73	78	77	88	91	
System B	72	73	73	76	70	78	

Sales Rep	Sales Amount \$	Budget %
Totals	14,778,617,126.42	18.35%
Deborah Halmon	693,494,875.76	
Brenda Gibson	734,561,064.70	
Ronald Millan	226,775,743.58	
Kathy Clinton	103,932,257.17	
John Greg	671,882,870.41	
Amanda Honda	1,586,303,262.30	
John Davis	44,004,576.56	
David Howard	533,718,914.69	

City	Jan	Feb	Mar	Apr	May	Jun
Barstow	80	84	84	97	95	98
California City	78	86	84	96	98	102
Cinco	83	86	86	97	95	103
Hesperia	78	85	87	98	97	102
Lancaster	78	85	86	99	95	101
Mojave	82	85	86	98	96	99
Palmdale	81	84	85	97	95	101
Ridgecrest	81	87	87	97	96	98
Rosamond	82	86	88	99	97	101
Santa Clarita	79	85	87	95	96	103



**WHAT GENERAL CONCEPTS SHOULD I  
KEEP IN MIND?**

# Keep these four principles in mind

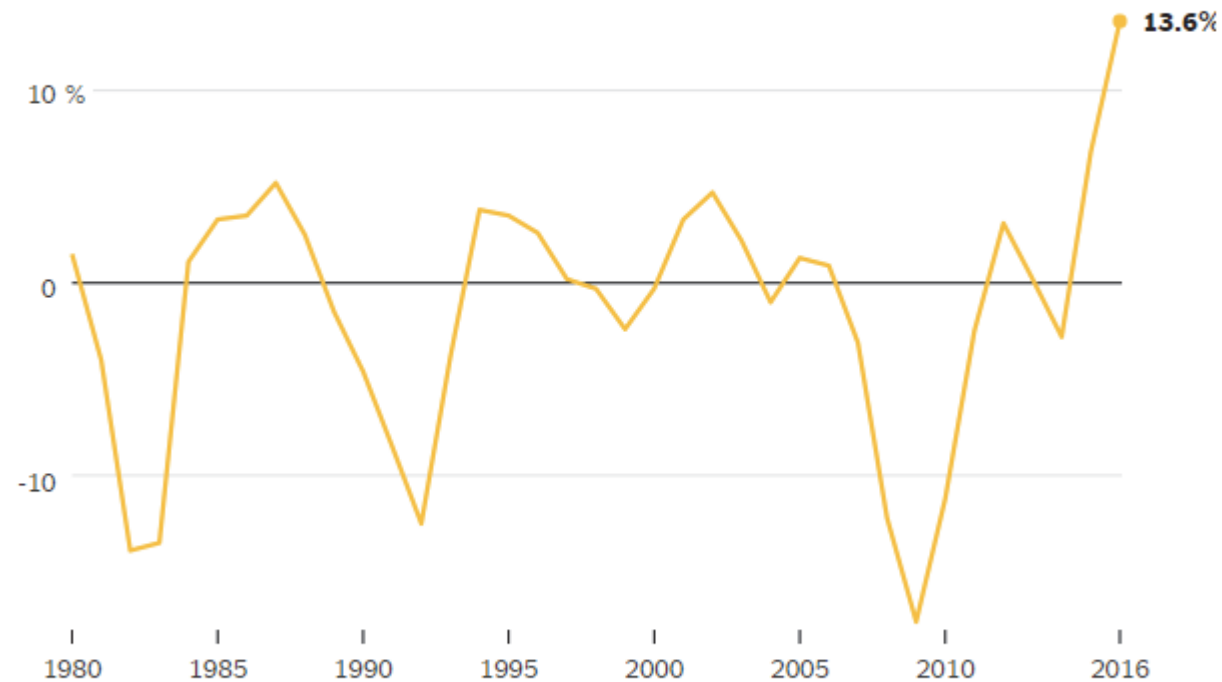
- Choose a sensible display
  - Consider viewer expectations and data types
- Guide the viewer
  - Consistency aids understanding
  - Link 16 is blue in Fig 1; make it blue in all figs
- Simplify or break down complex models
  - Can pull pieces into separate figures
- Clear “so what?”
  - Graphic should make a point



# Rates of traffic fatalities are spiking like never before!

## A Surge in Fatalities

Change in U.S. vehicle deaths over successive two-year periods.



Deaths decline with recessions (such as 2007-9) because driving declines.

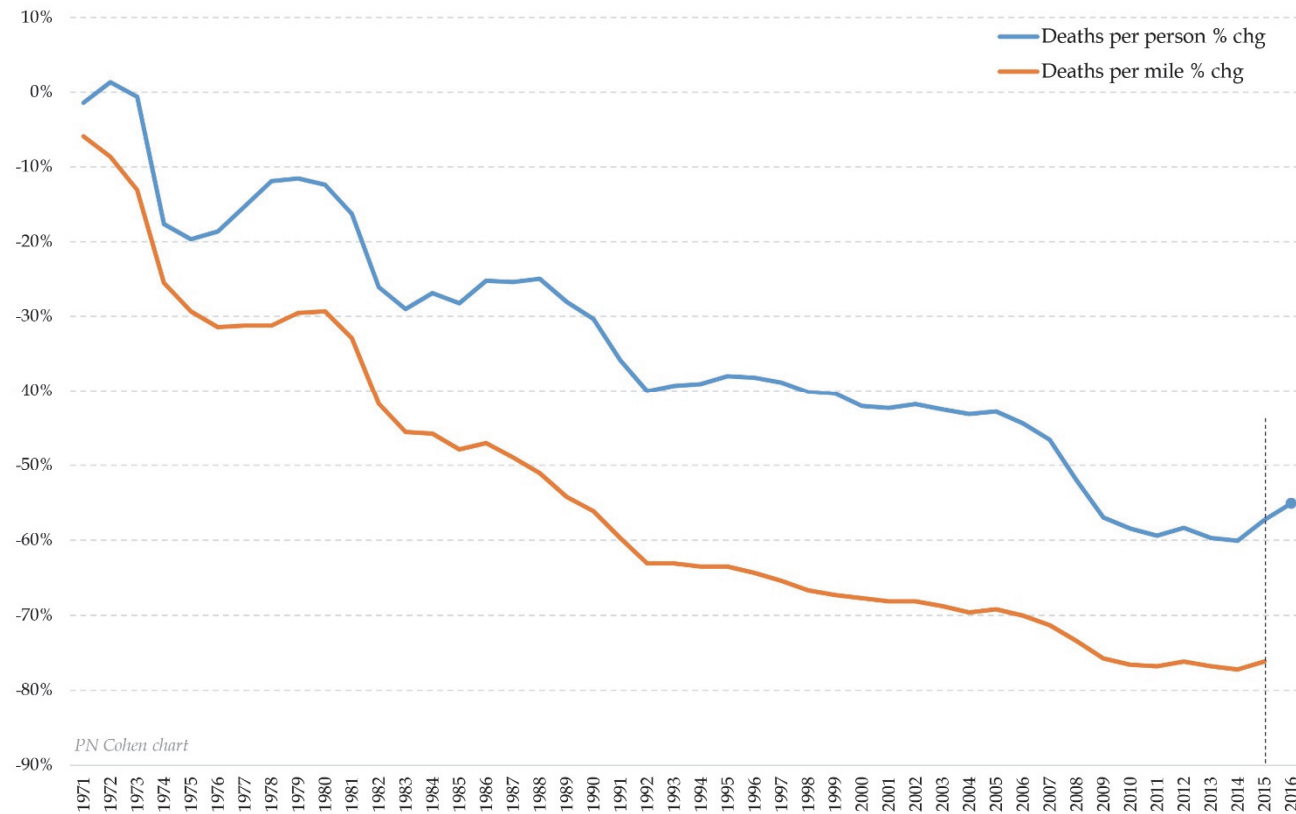
Source: National Safety Council

[Choose a sensible display]

[Source](#): David Leonhardt (NYT)

# ...except overall traffic fatalities have dropped significantly over the same time frame

Percent change since 1970 in vehicle death rate, and deaths per mile traveled  
NHTSA 1970-2015; NSC 2016



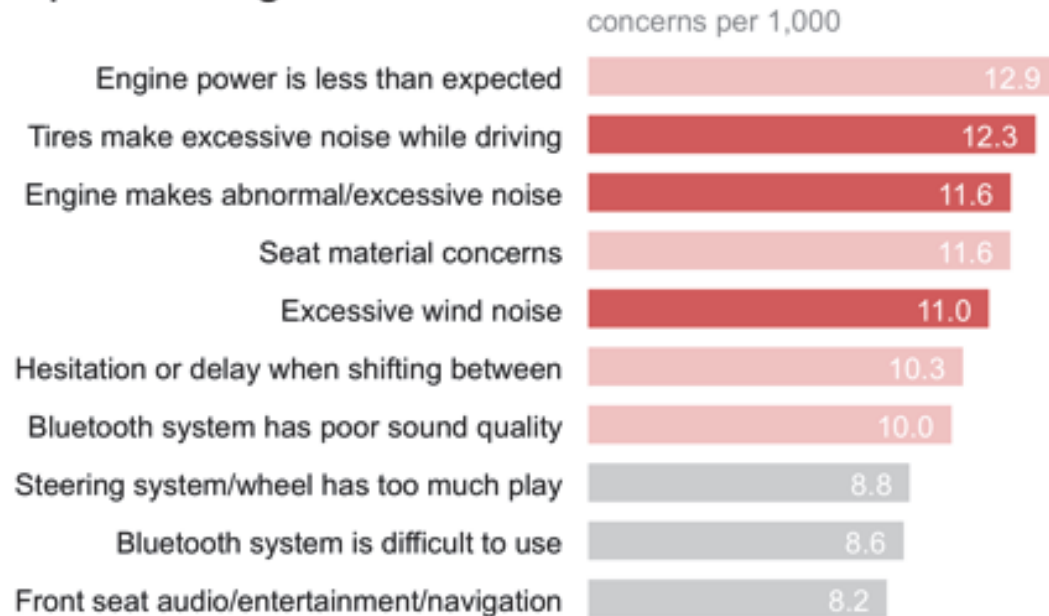
[Choose a sensible display]

Source: Philip Cohen

# Strategic use of color and annotations tells the viewer where to look

Of the top design concerns, three are noise related.

## Top 10 Design Concerns



Comments indicate that **noisy tire issues** are most **apparent in the rain**.

Complaints about **engine noise** commonly cited the issue after the car **had not been driven for a while**.

The **excessive wind noise** complaint is surprising given efforts already made to address this issue; we **recommend additional research be done here to better understand and remedy the issue**.

[Guide the viewer]

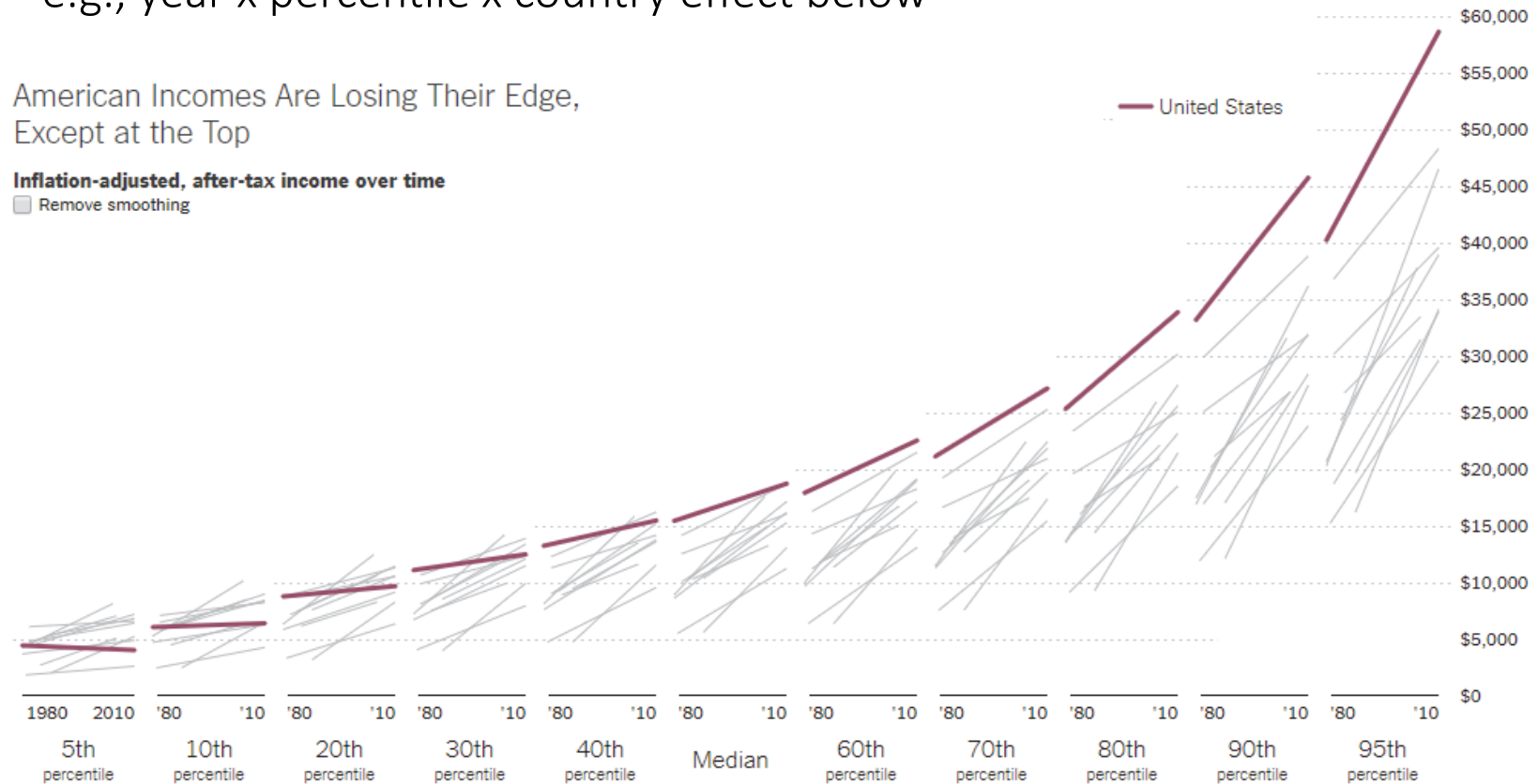
[Source](#): [Storytelling with Data](#)

# Simplify complicated models

- Focus on your effect or trend of interest
  - e.g., year x percentile x country effect below

American Incomes Are Losing Their Edge,  
Except at the Top

**Inflation-adjusted, after-tax income over time**  
 Remove smoothing



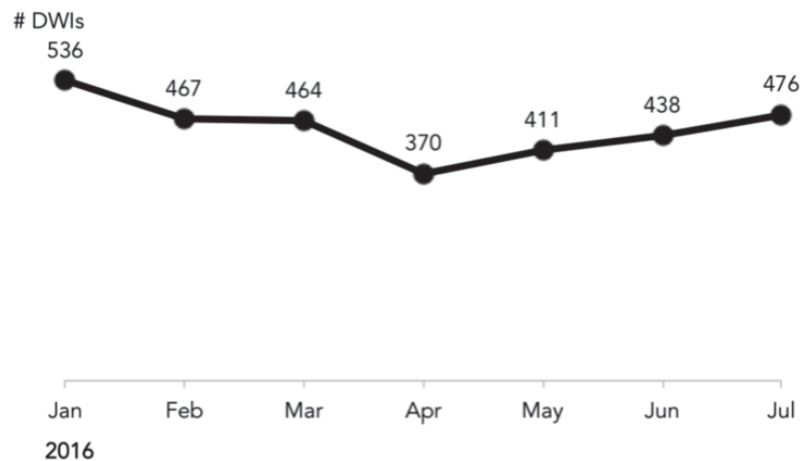
[Simplify]

Source: NY Times

# Takeaway is clear; viewer is led to relevant data

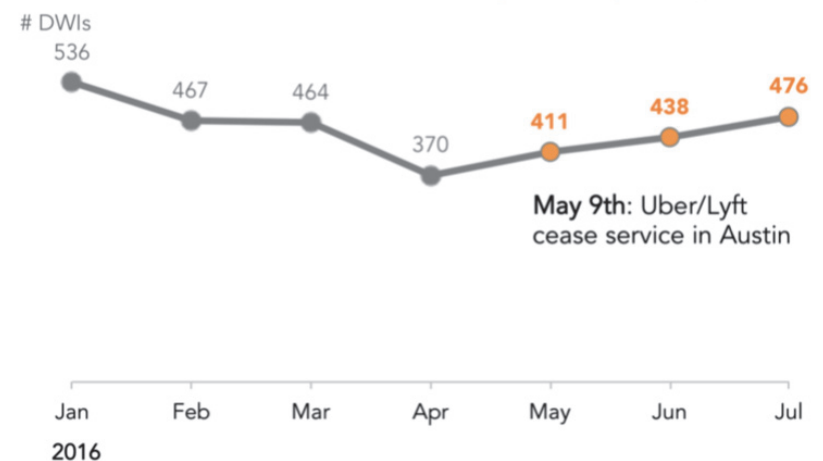
## Original Version

Austin Driving While Intoxicated (DWI) arrests



## Better: Added a clear "So What"

Austin Driving While Intoxicated (DWI) arrests  
**DWIs increase in months following Uber/Lyft departure**



[Clear "so what?"]

[Source:](#) [Storytelling with Data](#)



**BUT AREN'T THERE  
DIFFERENT CONTEXTS?**

# In the end, it's about storytelling

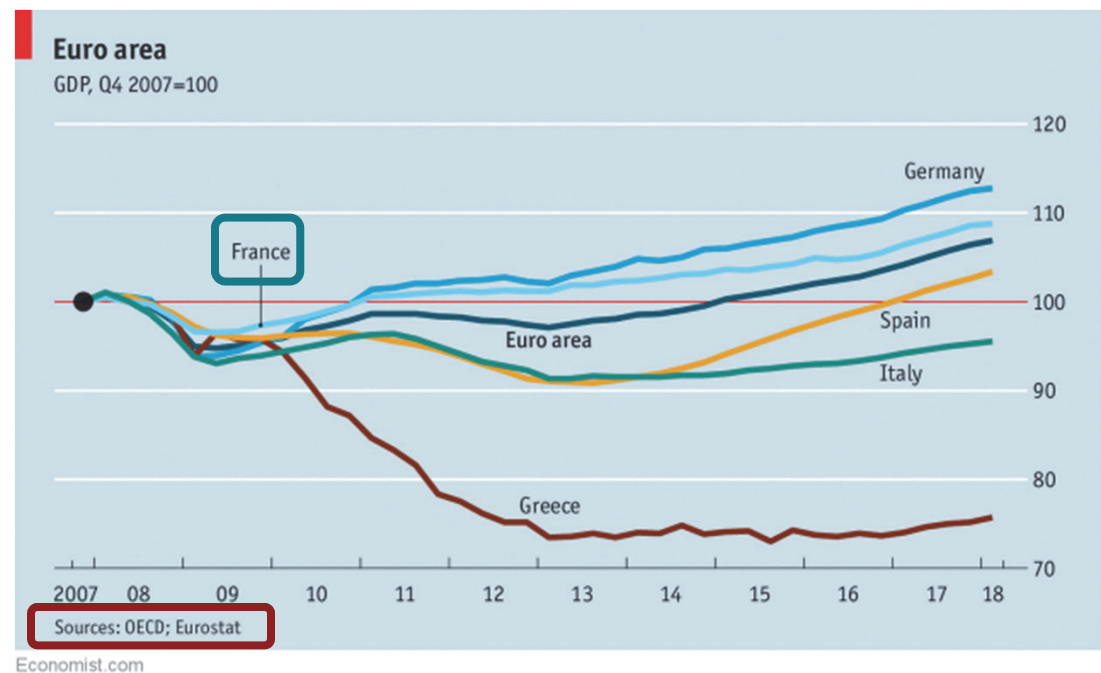
- We'll differentiate a few different goals
  - Single-chart meeting
  - Make one point vs. make one chart
  - Reports
  - Emerging results briefs



**HOW SHOULD I THINK ABOUT GRAPH  
ELEMENTS?**

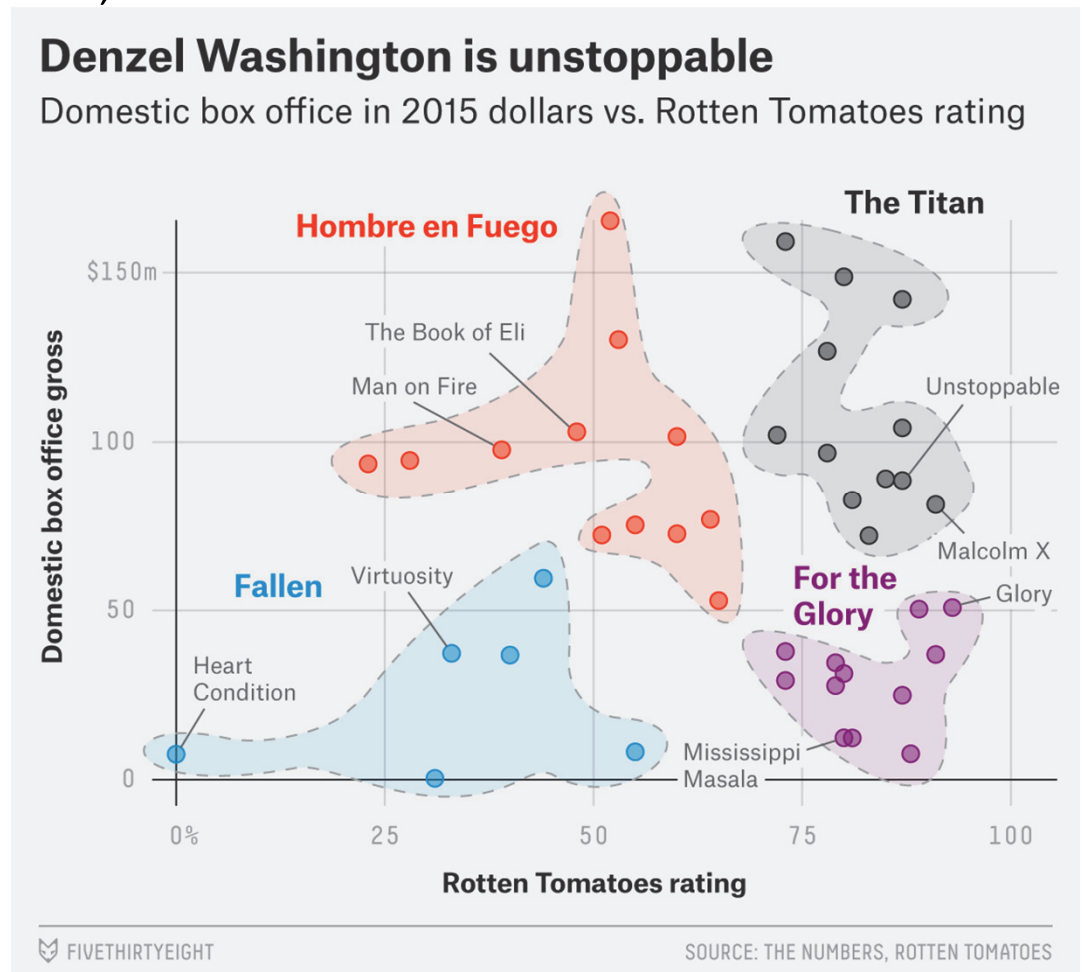
# Send clear messages with chart text

- Title should be the takeaway
  - “False alarm rate is 70% higher with less experienced operators.”
- **Captions** can give readers details so they don't have to dig through the paper
  - “Error bars represent standard error.”
- **Annotations** are simpler than legends



# Annotations can point out outliers, special cases

- You don't need to annotate everything
- Can edit in PowerPoint, Word, Paint
  - Aim for reproducibility

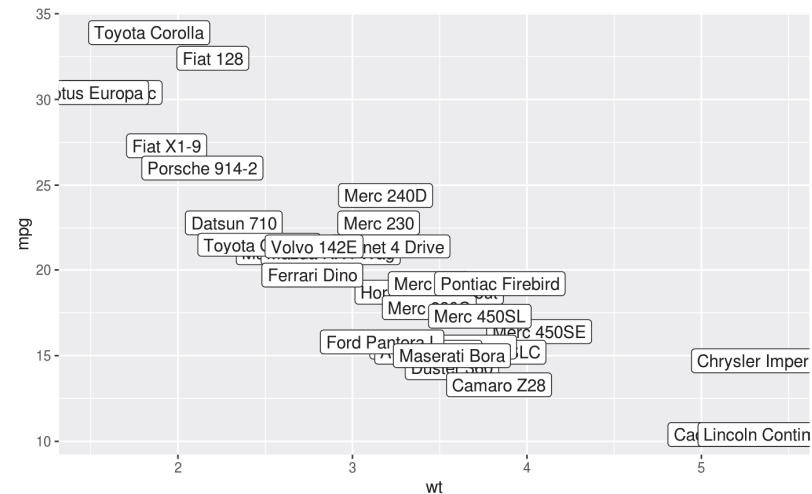
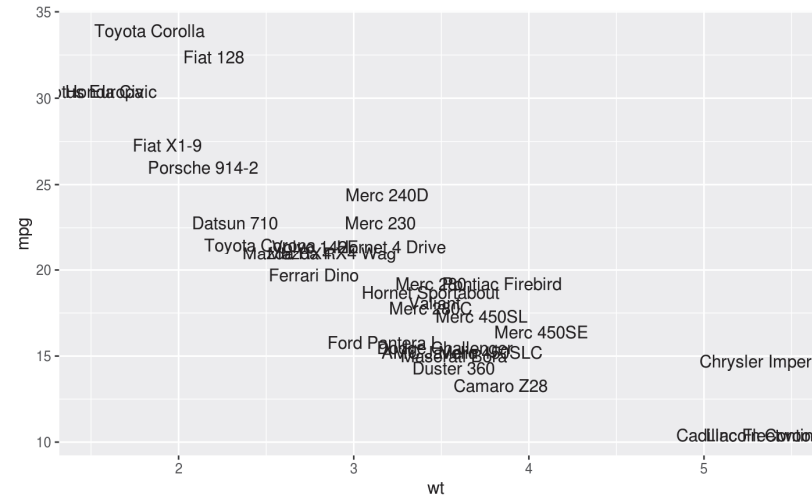


# If you're an R user...ggplot2: Text vs. label

- `geom_text(...)`:
  - Each point labeled,  
no background

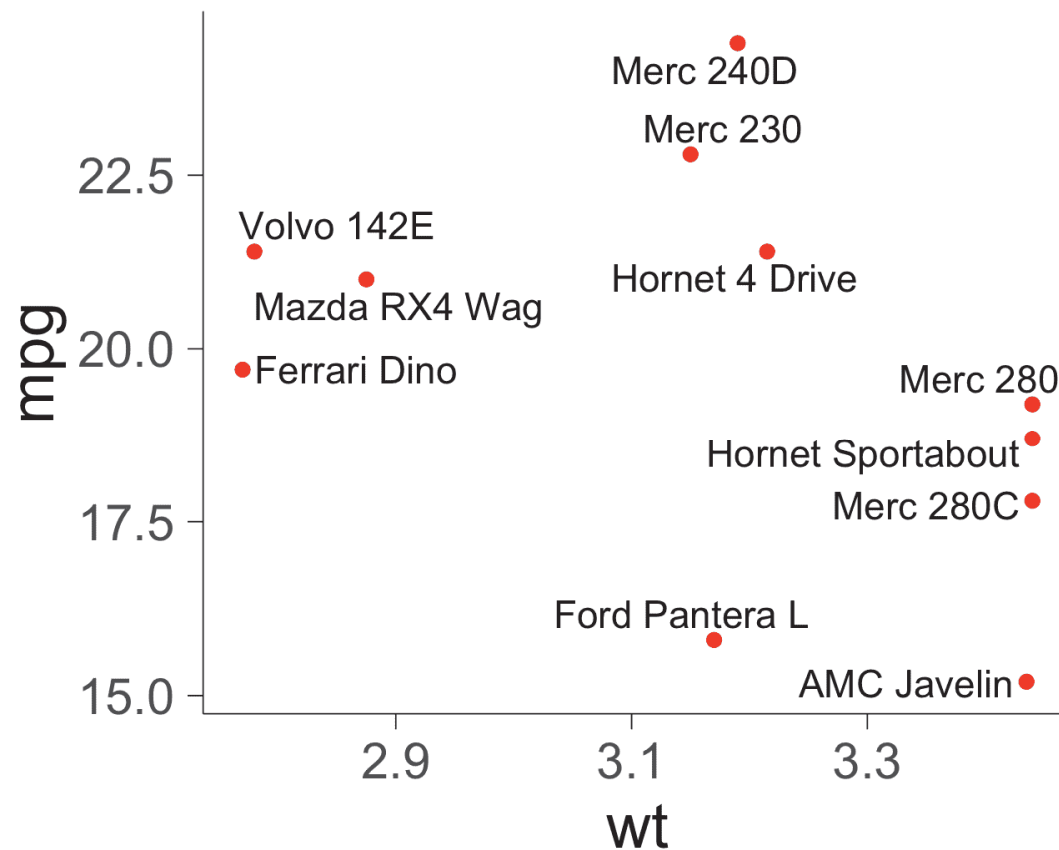
- `geom_label(...)`:
  - Each point labeled,  
flexible background

`check_overlap = TRUE`  
Removes random  
overlapping points



# The ggrepel package offers more advanced labeling options

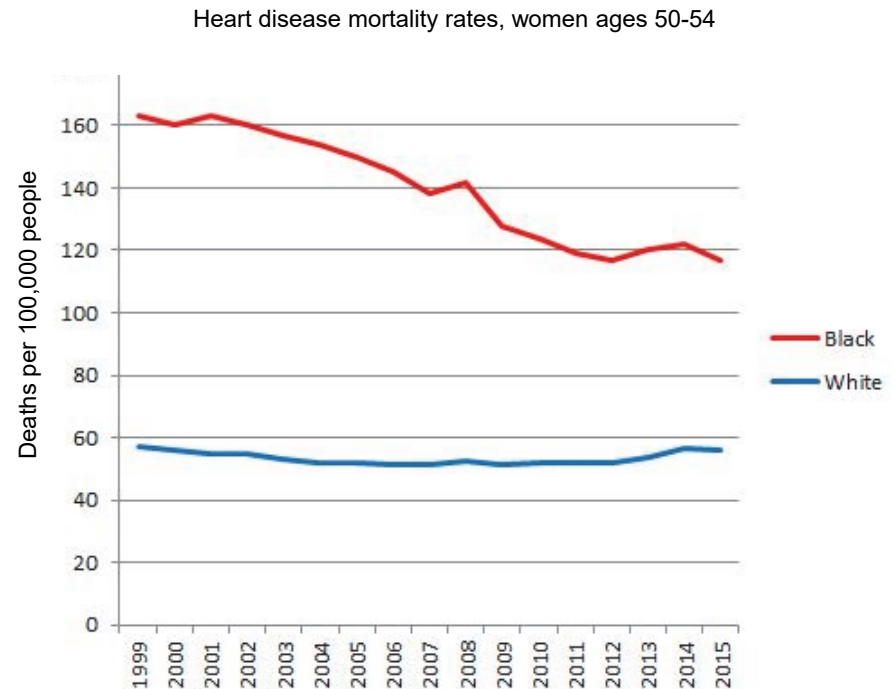
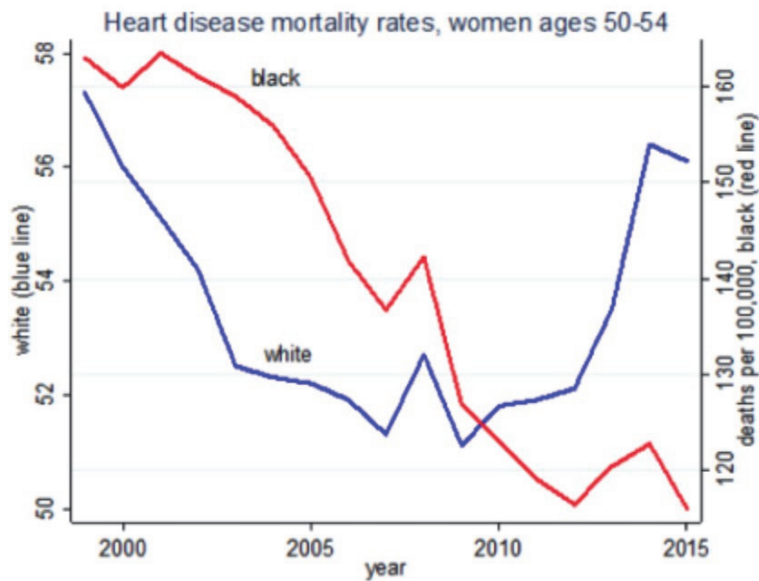
- `geom_text_repel(...)`:



# Make BIG, relatable legends and labels

- In presentations, titles and legend text should be bigger than you originally think necessary
  - Ensures readability throughout an entire room
- Use axes that “make sense”
  - Value of 0 important?
  - Can values be negative (e.g., weights)?
- Avoid dual-axes (misleading)

The figure on the right, plotted on a single y-axis, tells a very different story than the figure on the left



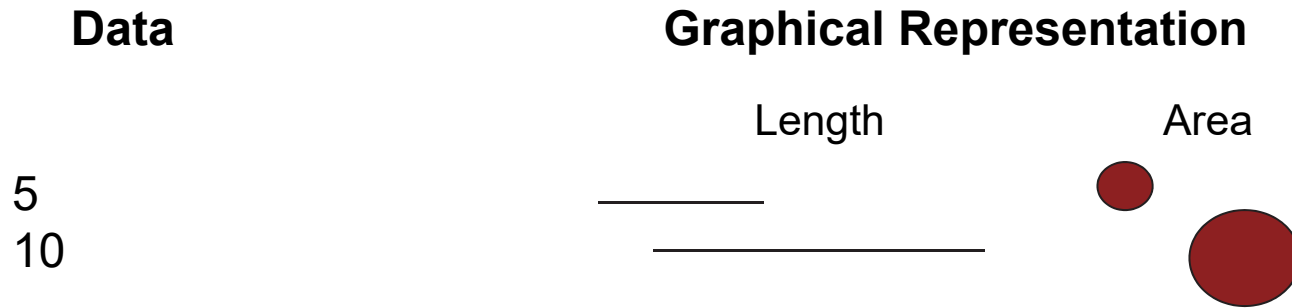
Source: Case and Deaton (2017)



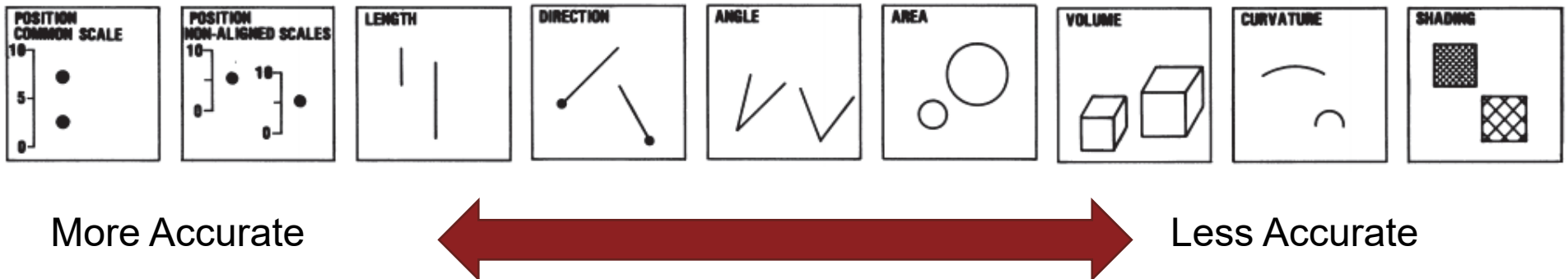


**I THOUGHT I WAS GOING TO LEARN  
ABOUT COLORS, SHAPES, ETC.?**

# “Encodings” map data to graphical representations

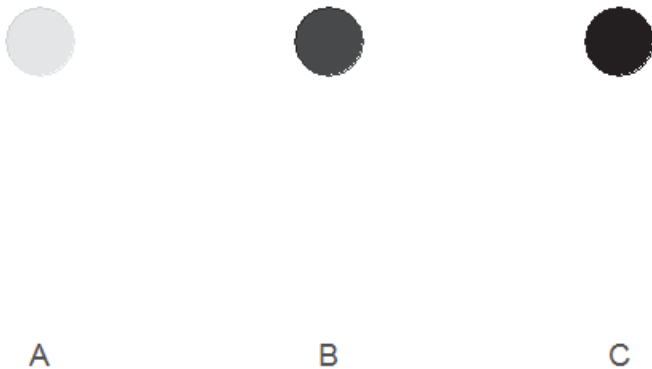


- Some encodings make it easier to **accurately** read data values

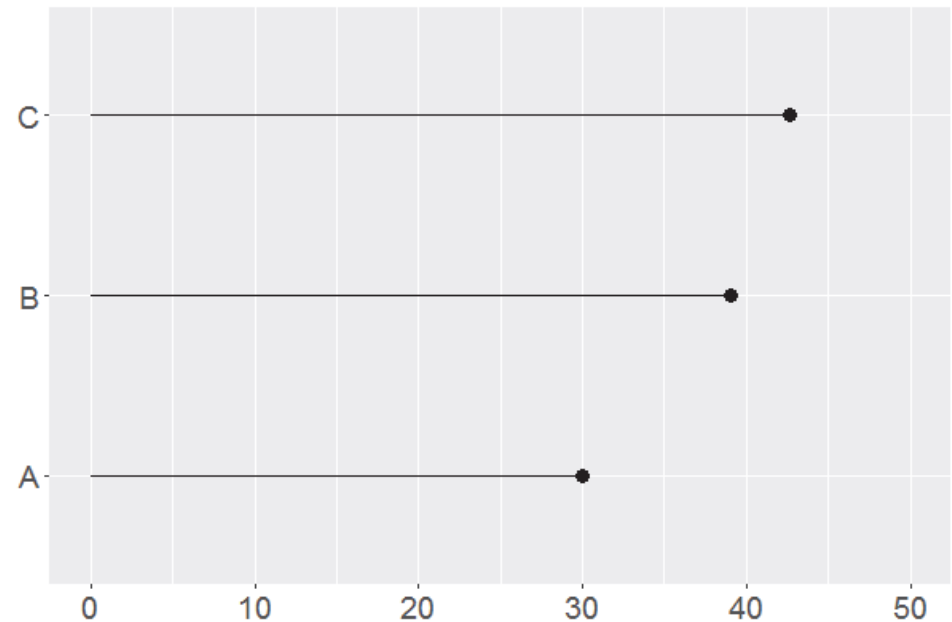


# What are the values of B and C relative to A? *20% larger? 50%?*

## Shading



## Position (common scale)

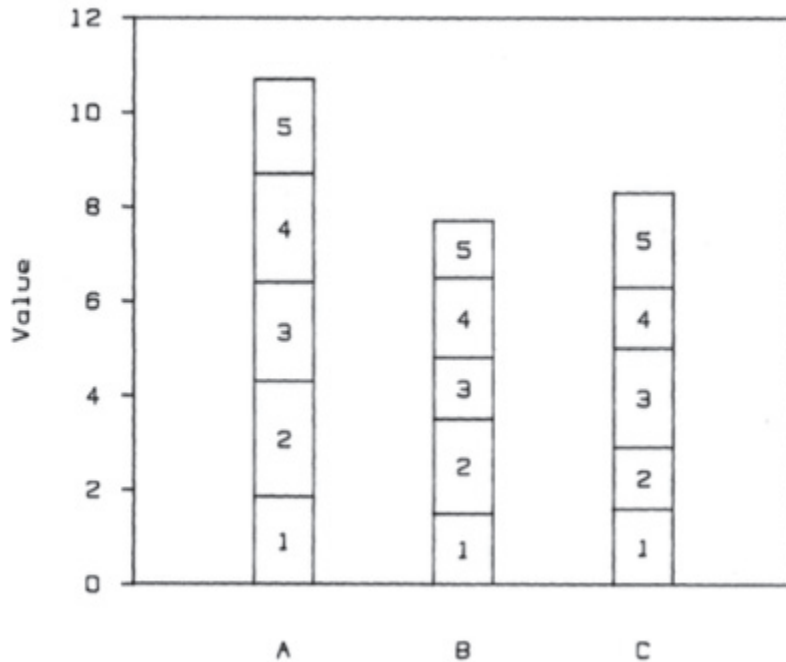


Using **shading** as an encoding (left), it is difficult to tell that the value of C is greater than the value of B, and it's impossible to estimate the values of B and C relative to A.

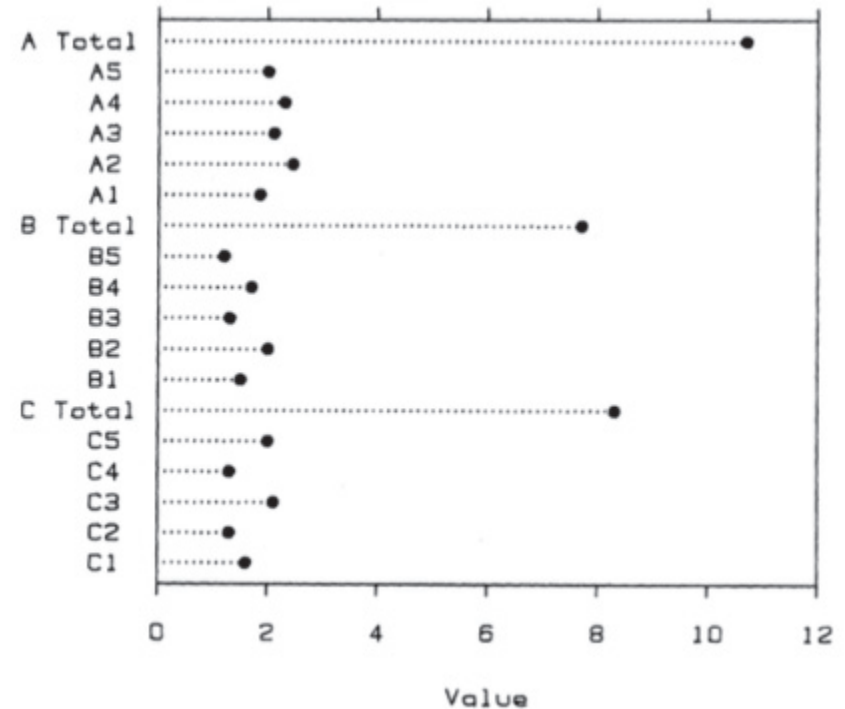
Using **position along a common scale** (right), it is clear that C is greater than B, and we can accurately estimate that B and C are about 30% and 42% greater than A, respectively.

# Which segment is larger, A4 or A2? C3 or C5?

## Length



## Position (common scale)



Using **length** as an encoding (left), it is difficult to compare the relative sizes of the bar segments. For example, A4 and A2 appear to be about the same size.

Using **position along a common scale** (right), it is clear that A2 is greater than A4.

# Conflicting encodings can cause confusion

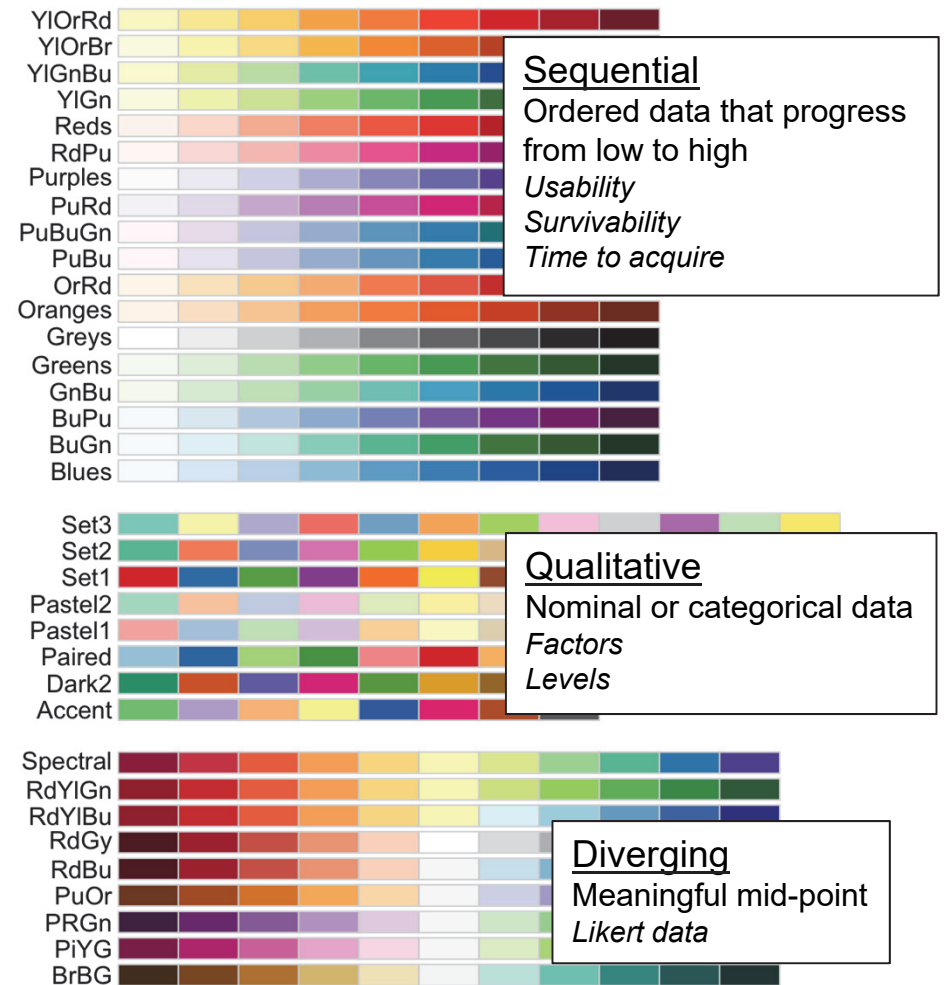
The author intended to use **position along a common scale** to encode the sales values (e.g., a bar graph), but the **area** of the logos is also changing.



Burger King sales are three times more than Starbucks. The logo is 3x taller, but 9x larger! This may be confusing, or even misleading.

# Colors have a whole science behind them

- Tie color to variable types
  - Common mistake: Using sequential colors for qualitative data
- Be cautious of default Excel and PowerPoint palettes
  - Printability (grayscale)
  - Colorblindness



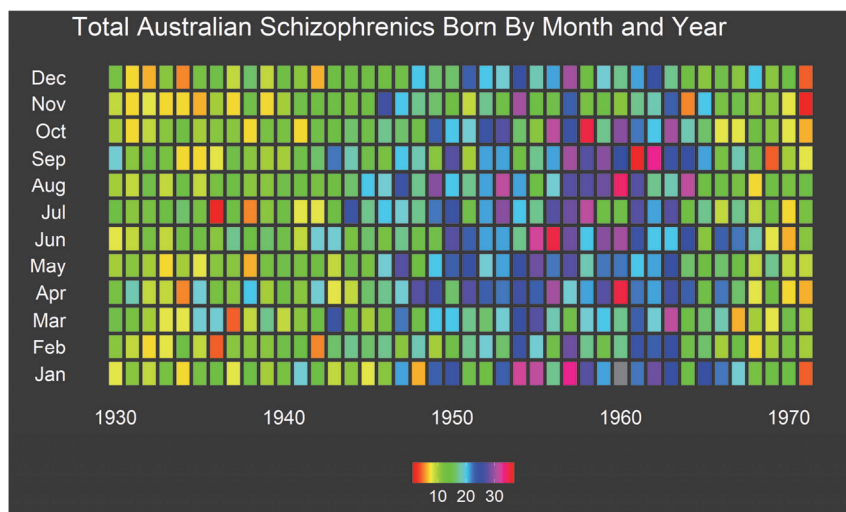
# Initial considerations when choosing palettes

Colorful: Makes differences easily visible

Perceptually uniform: Close values have similar colors, consistent across range

Pretty (yes, it counts): Helps engage viewers

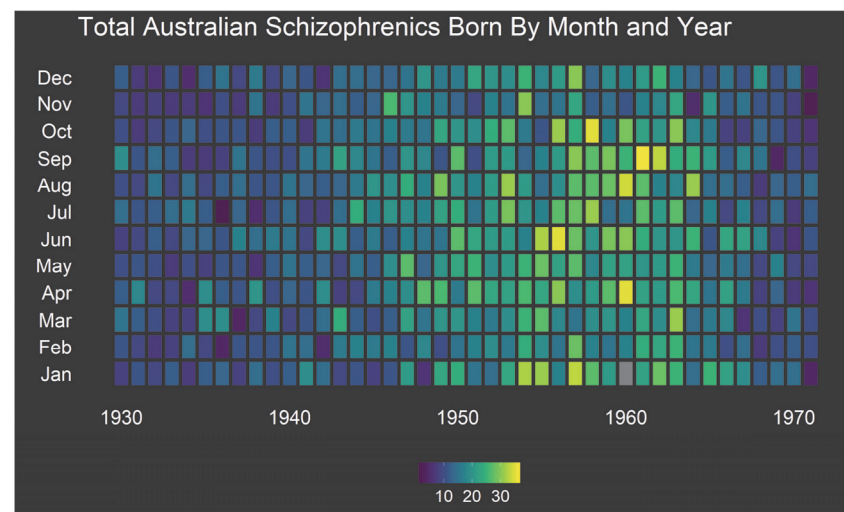
## Rainbow



Colorful, but lack of uniformity makes numbers/changes difficult to track

## “Viridis”

`scale_fill_viridis()`  
`scale_color_viridis()`



Adherence to principles makes it easy to visualize changes, understand trends

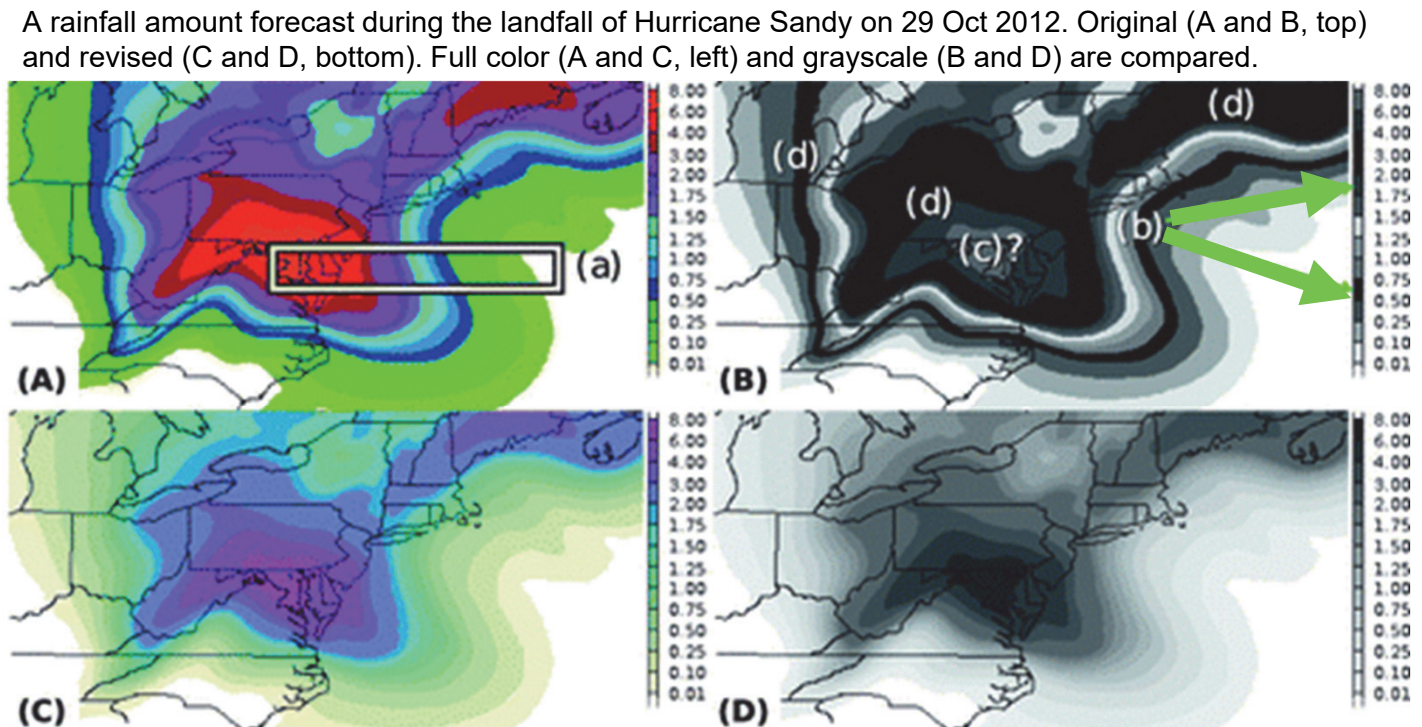
[Source: Viridis color palettes](#)

# Differences in lightness may not be preserved in grayscale

- Avoid “bands” of similar lightness in grayscale; scales should be continuous

Original  
from NOAA:  
**NOT grayscale-  
friendly**

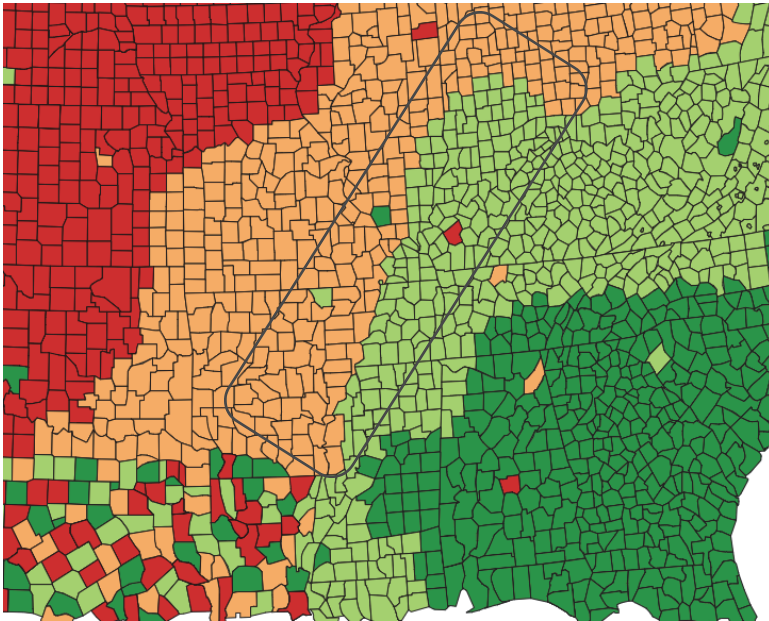
Modified:  
Grayscale-  
friendly



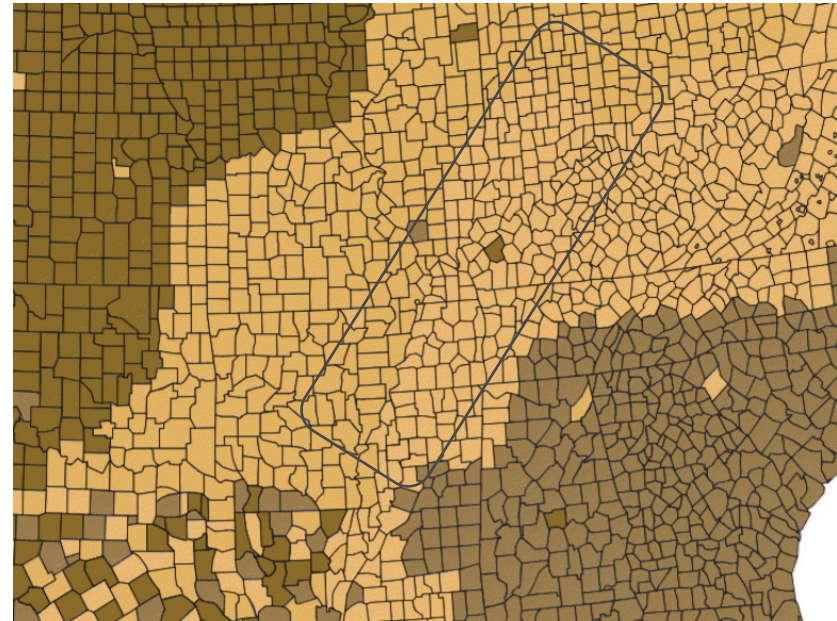


# Red/green color blindness can make some palettes unusable

Normal



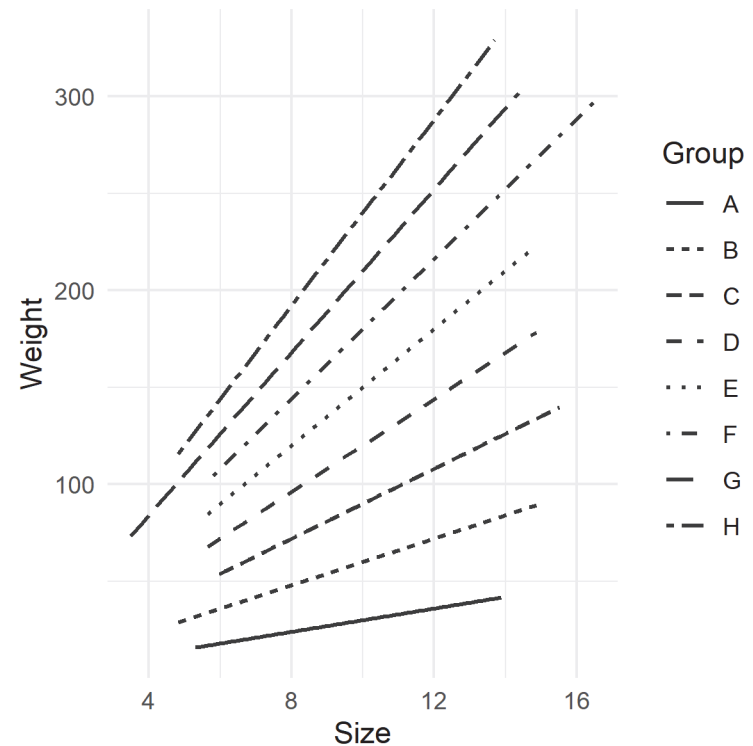
(*deuteranopia*)  
Colorblind Simulation



**Rule of thumb:** Avoid red and green unless supported by another encoding or annotation (e.g., added numbers in stoplight charts)

# It's hard to see more than two or three line types

- Using different line types is an effective way to distinguish between categories, especially when printing in grayscale
- ... but more than two or three types gets unwieldy



# Use “small multiples” for multiple comparisons AKA “faceting” for ggplot2 users

- More space to label clearly
- Allows comparison within and across groups  
*“Small multiples, reveal, all at once, a scope of alternatives, a range of options.” – Tufte*

## Regional Support for Same-Sex Marriage

*% favoring same-sex marriage, 2003-2014*

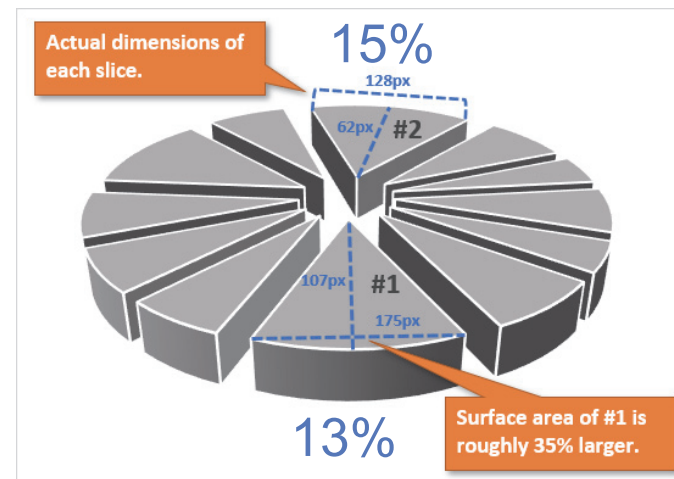
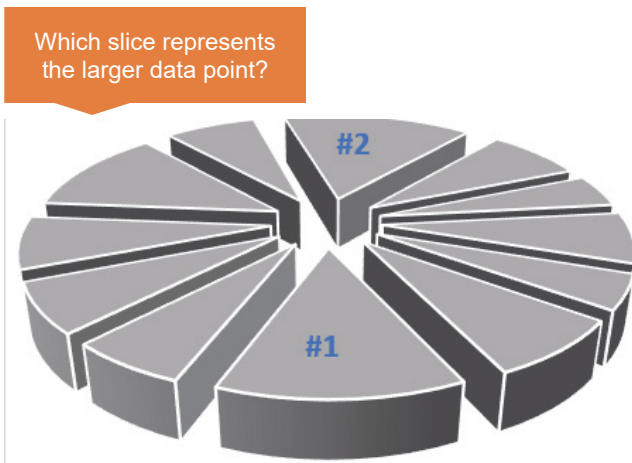
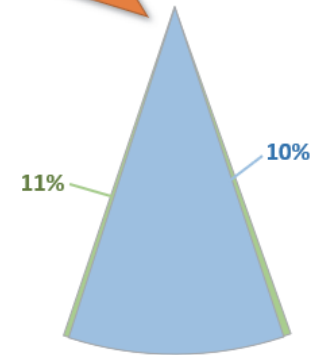
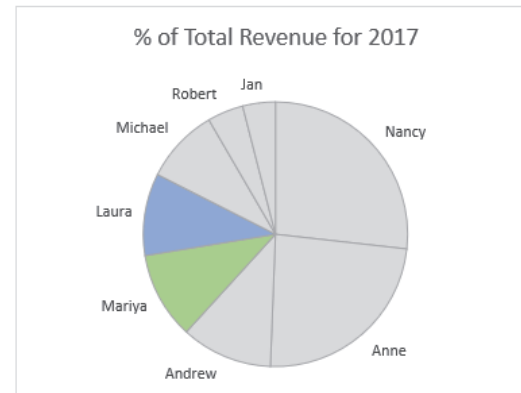


Use common style and axes across panels

# Angles make comparisons difficult

- Angle differences are difficult to discern
  - Use bar or other chart
- Especially in 3D

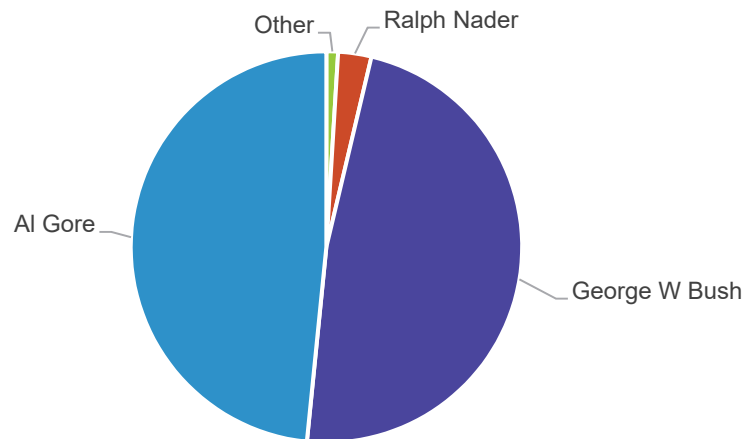
Compare slices by stacking them. The size difference is still very small even when enlarging the shapes.



# Pie charts aren't all bad; it depends on the takeaway

- Two plots of the same data, but with a different takeaway
- Pie chart is appropriate on the left, but not on the right

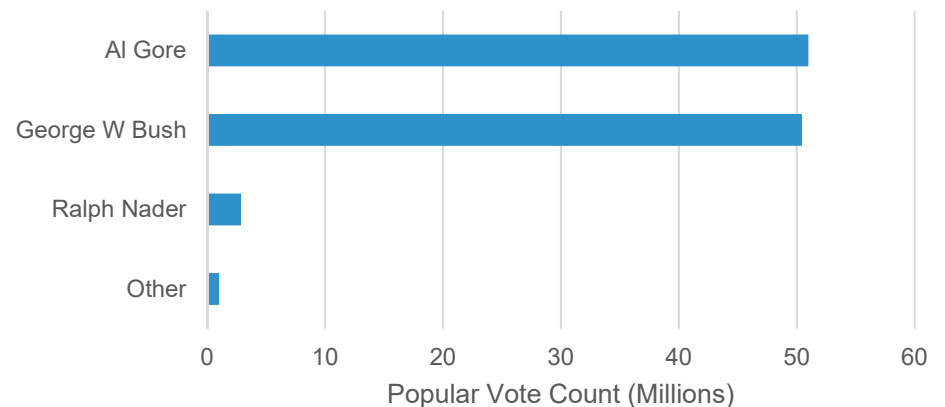
Two candidates accounted for the vast majority of the popular vote



Given this takeaway:

- Specific values **not** important
  - “Bush and Gore received a lot more votes than Nader”
- Ordering **not** important
- Focus on “part-to-whole” comparison

Gore edged Bush in popular vote, with Nader a distant third

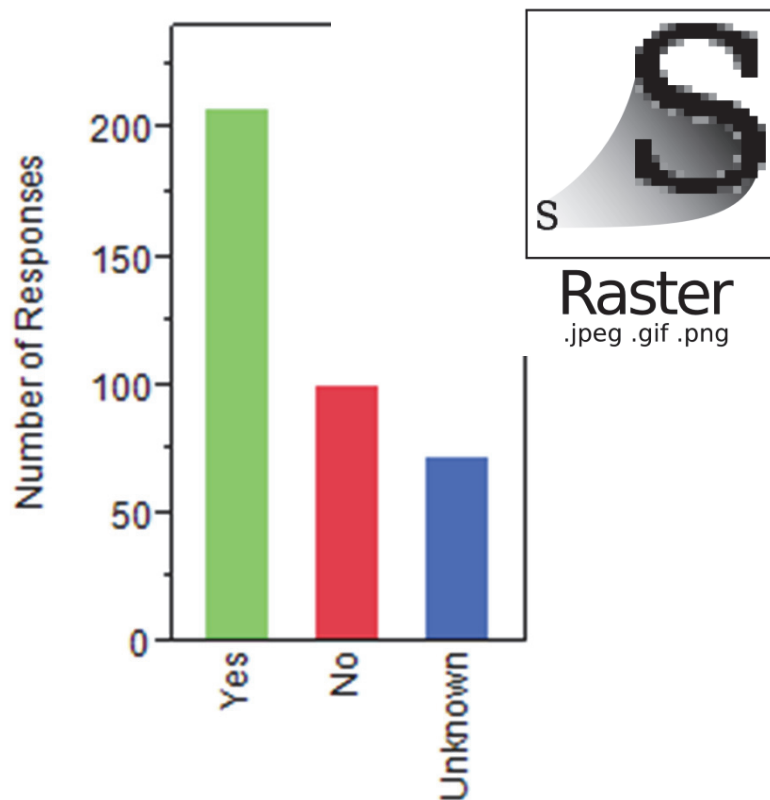


Given this takeaway:

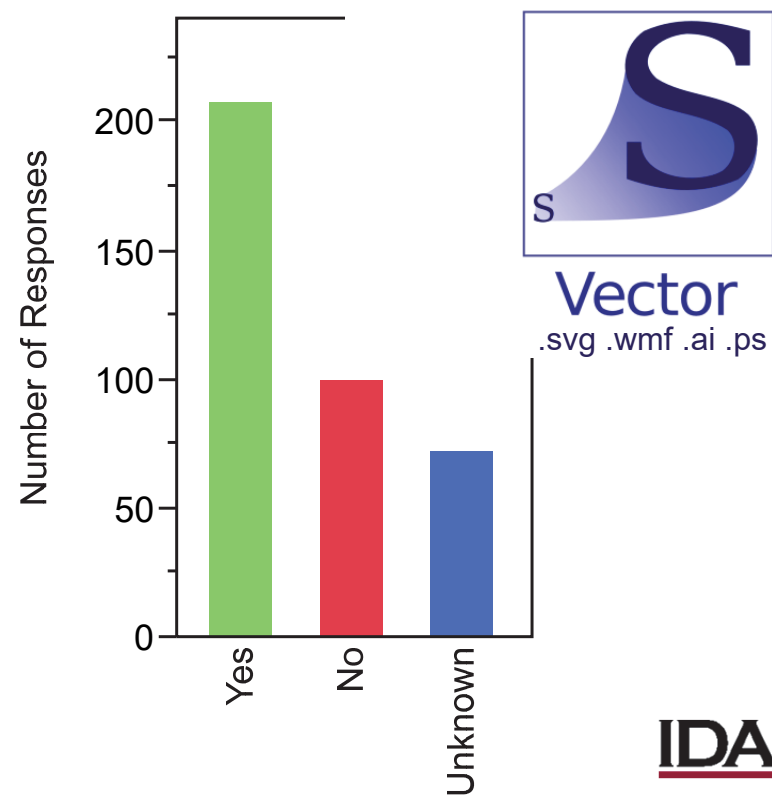
- Specific values **are** important
  - “It was close, but Gore received ~52M votes, Bush ~51M”
- Ordering **is** important
  - Gore won the popular vote

# Vector graphics have higher quality overall

- Raster: “Pixels”
  - Higher quality images have larger file sizes
  - .png allows transparency

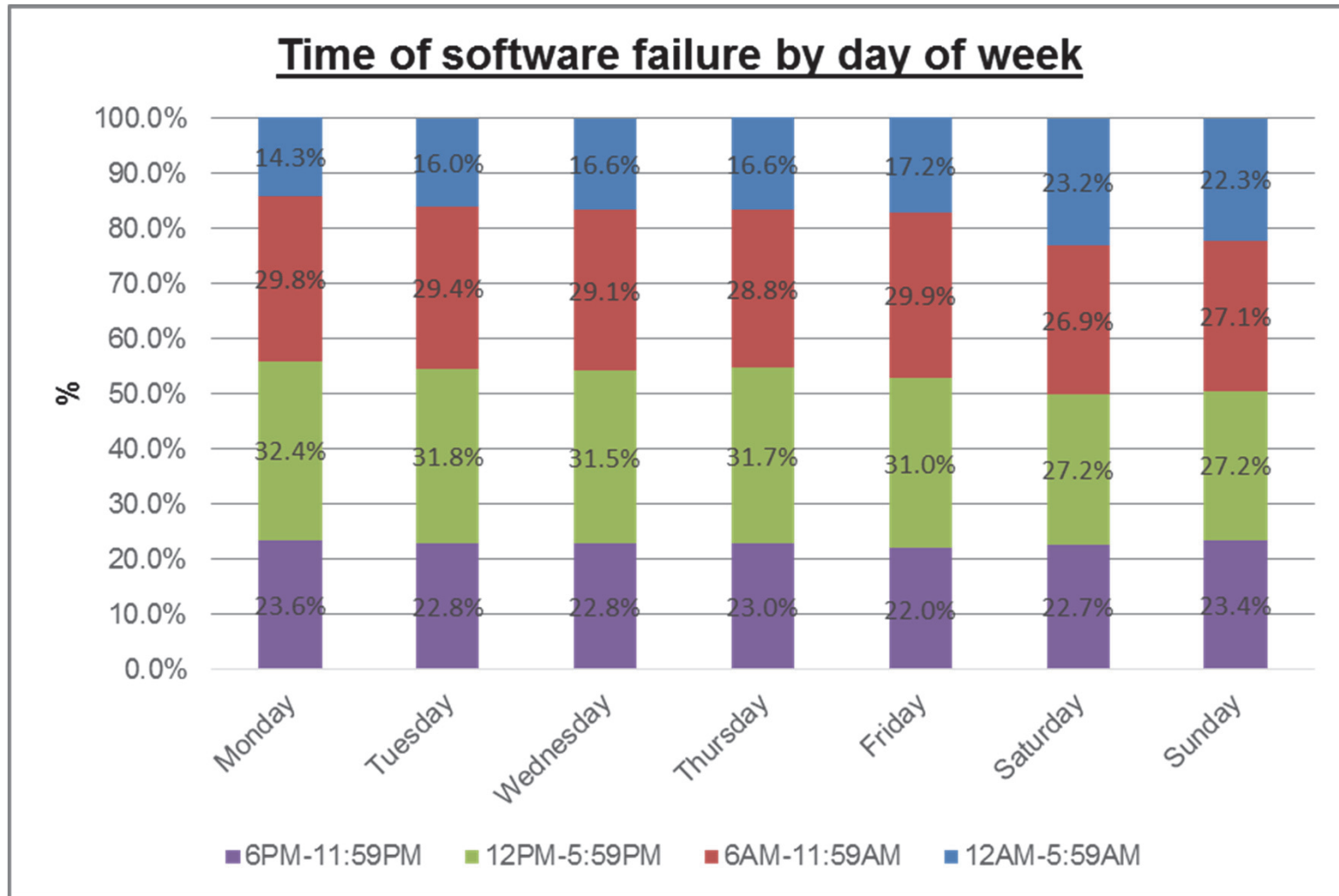


- Vector: “Strokes”
  - Resizes easily



**LET'S MAKE SOME FIXES**

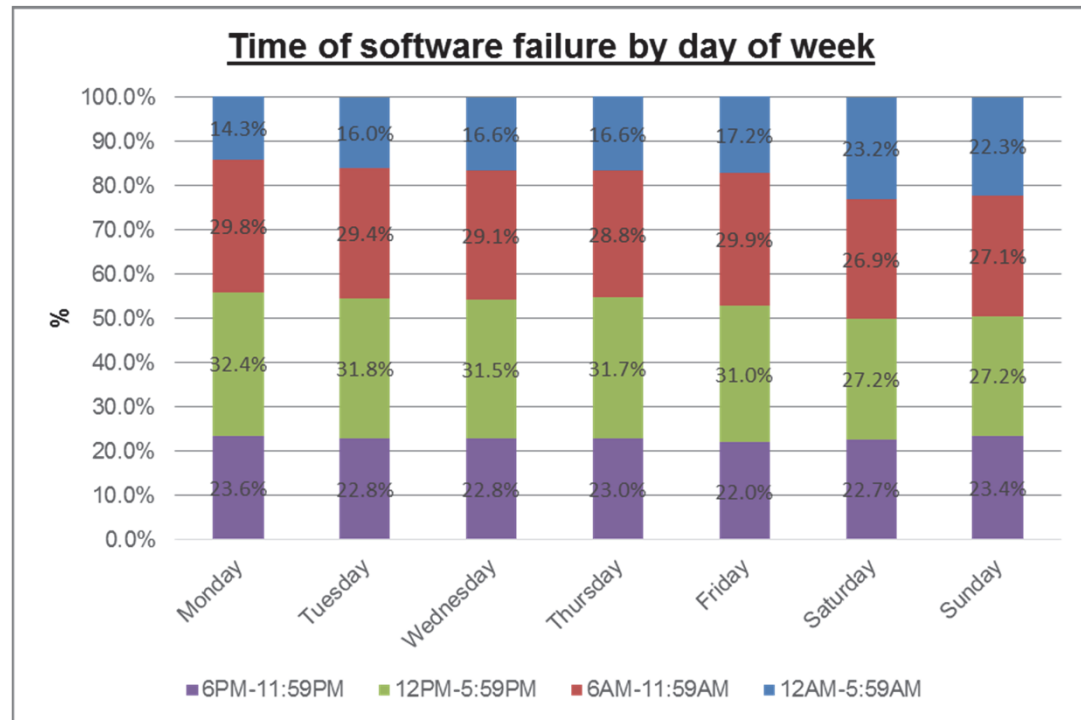
# Our redesign candidate – a stacked bar chart using Excel defaults



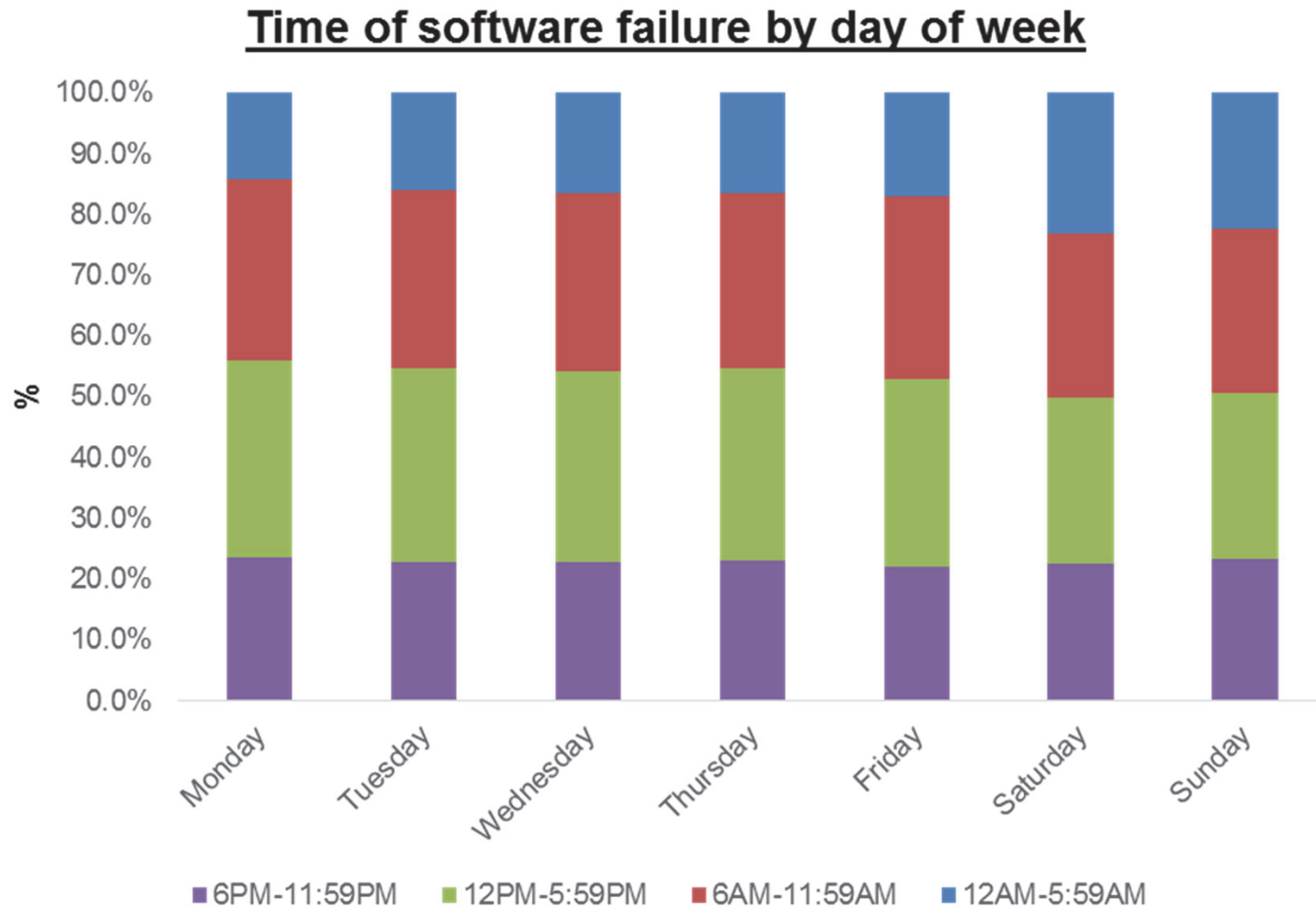


# The original figure has room for improvement

- Questions we can answer for the viewer
  - What is the context?
  - % of what?
  - Are the time bins meaningful?
- Elements we may consider changing
  - Non-data elements
    - o Axis labels
    - o Legend
    - o Title
  - Design
    - o Colors
    - o Legend placement
  - Guidance for viewer



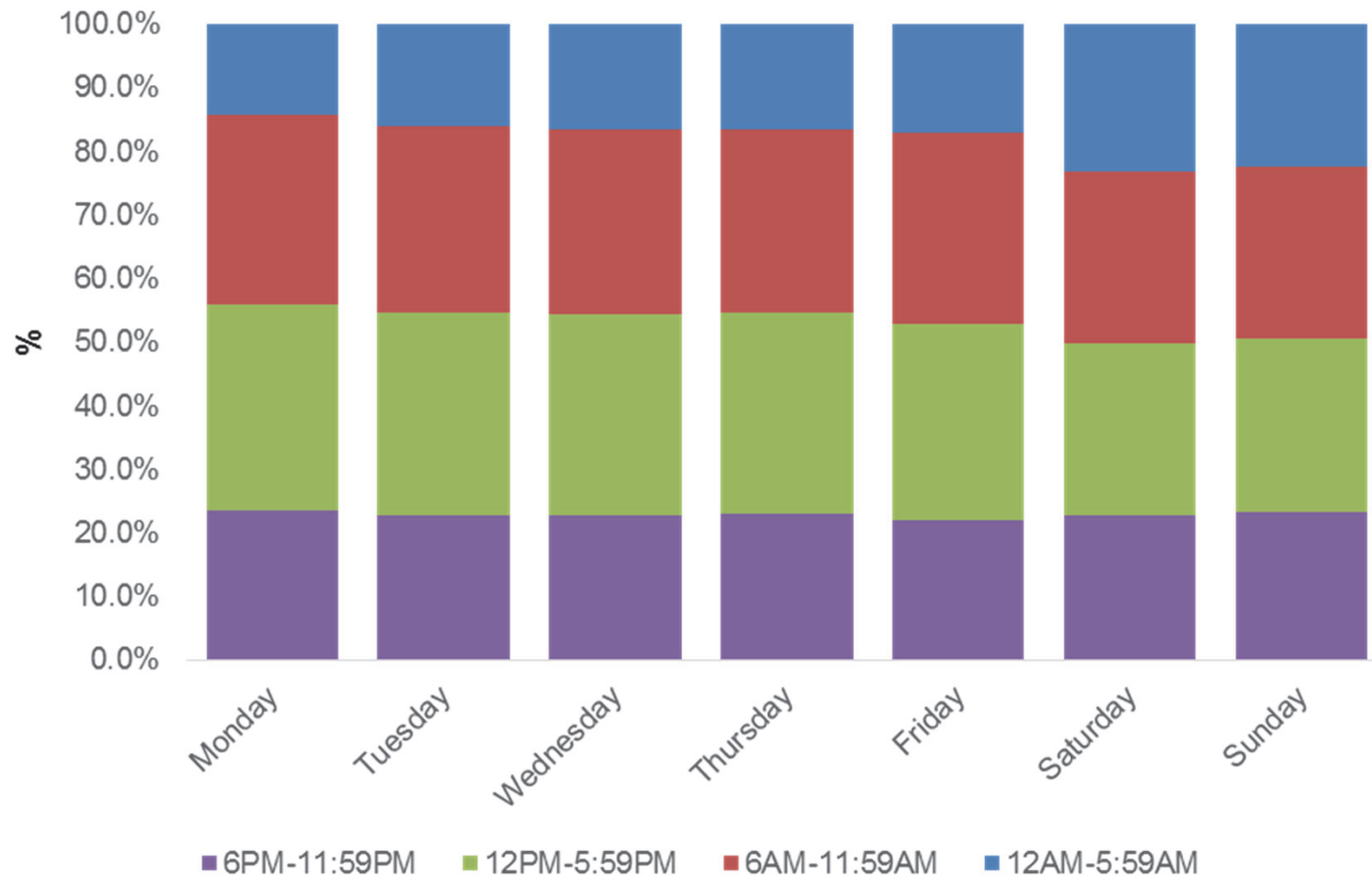
# Remove border, data labels



Removing visual clutter helps to focus the attention of the viewer

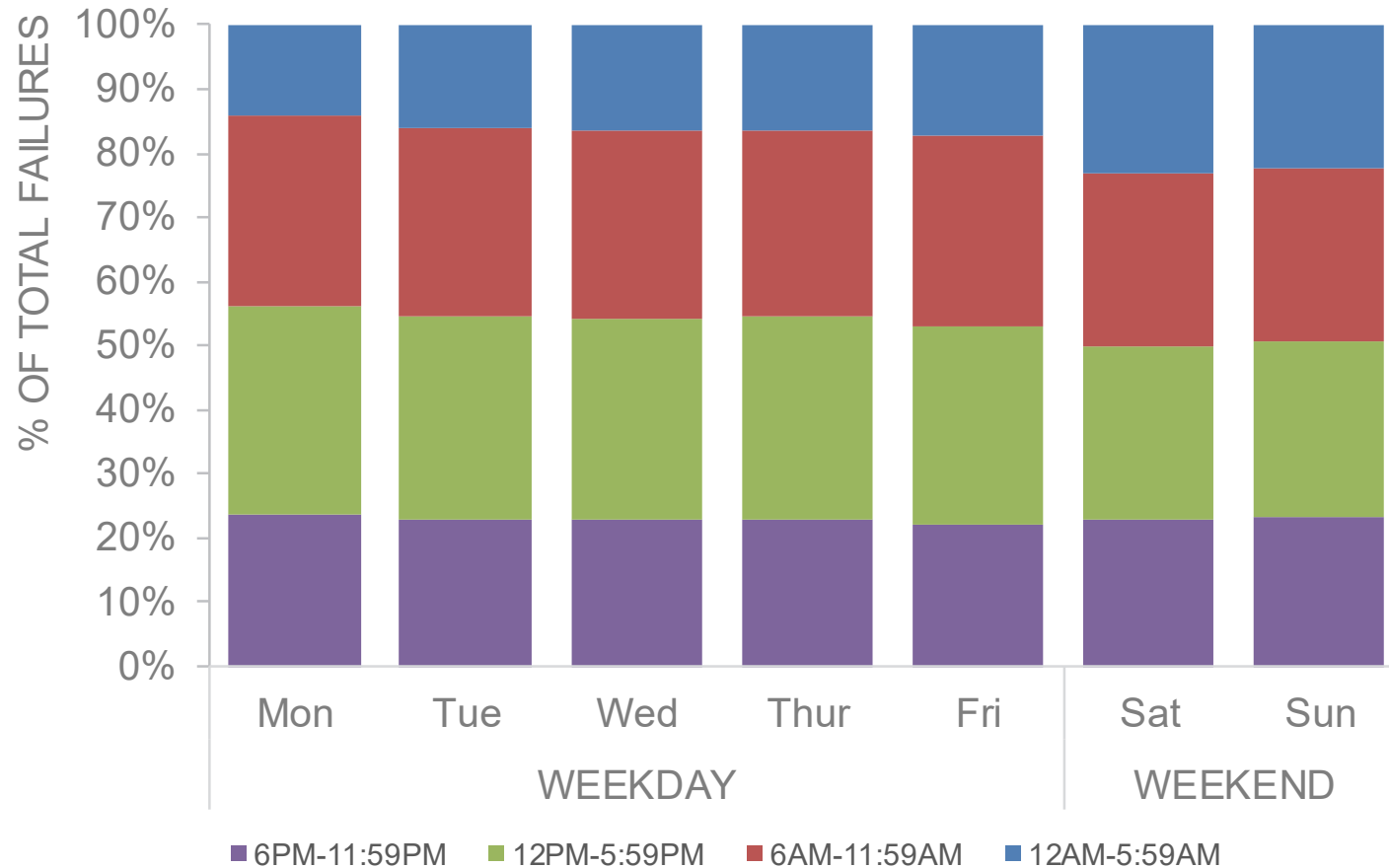
# Smaller gaps between bars enables more accurate comparison of segments

Time of software failure by day of week



# Clarify axis labels, left-align title

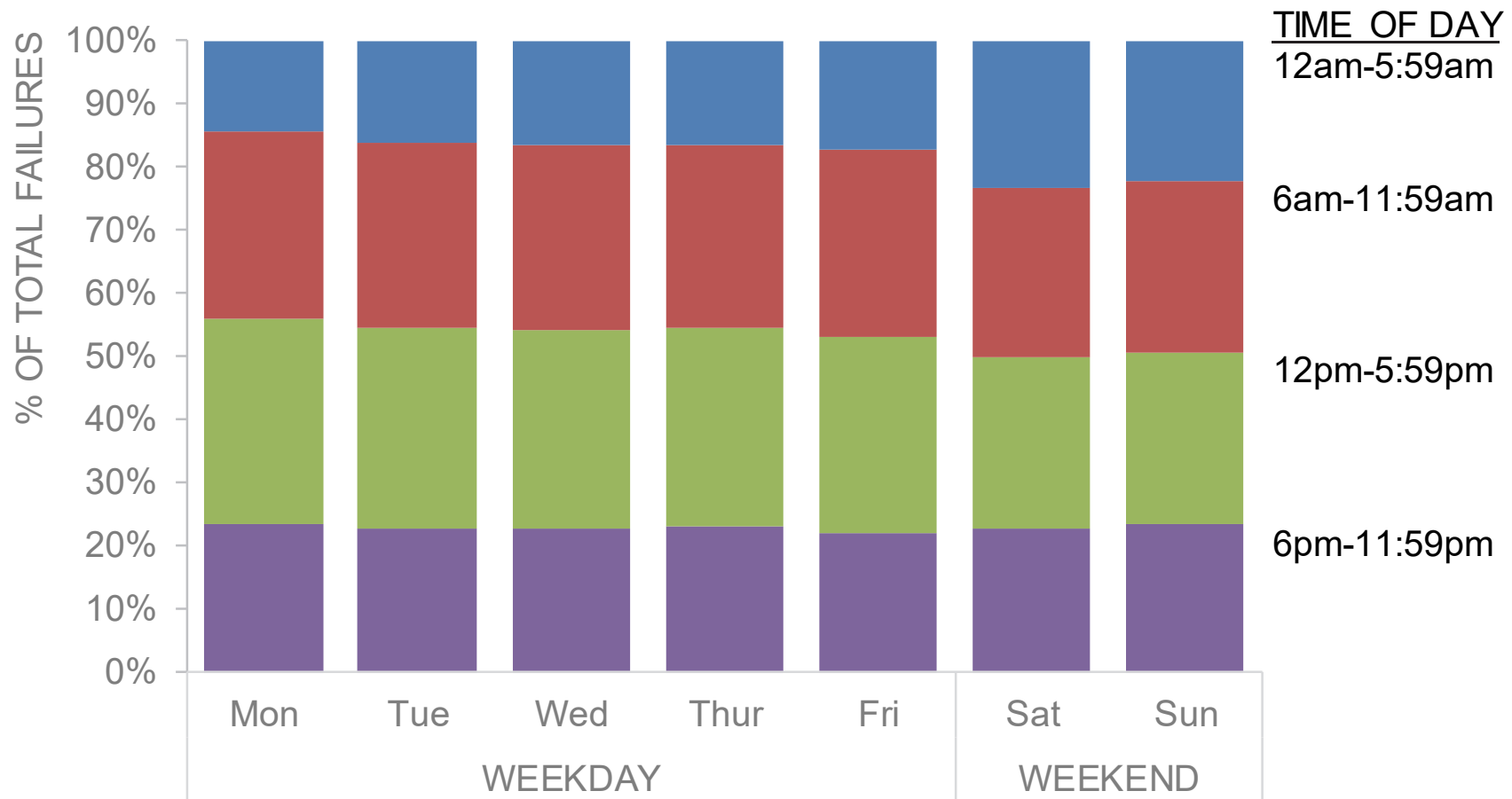
## Software failure time by day



Our eye naturally follows a “Z” pattern across and down the page, so left-aligning the title gives it more impact

# Remove legend, use direct label instead

## Software failure time by day

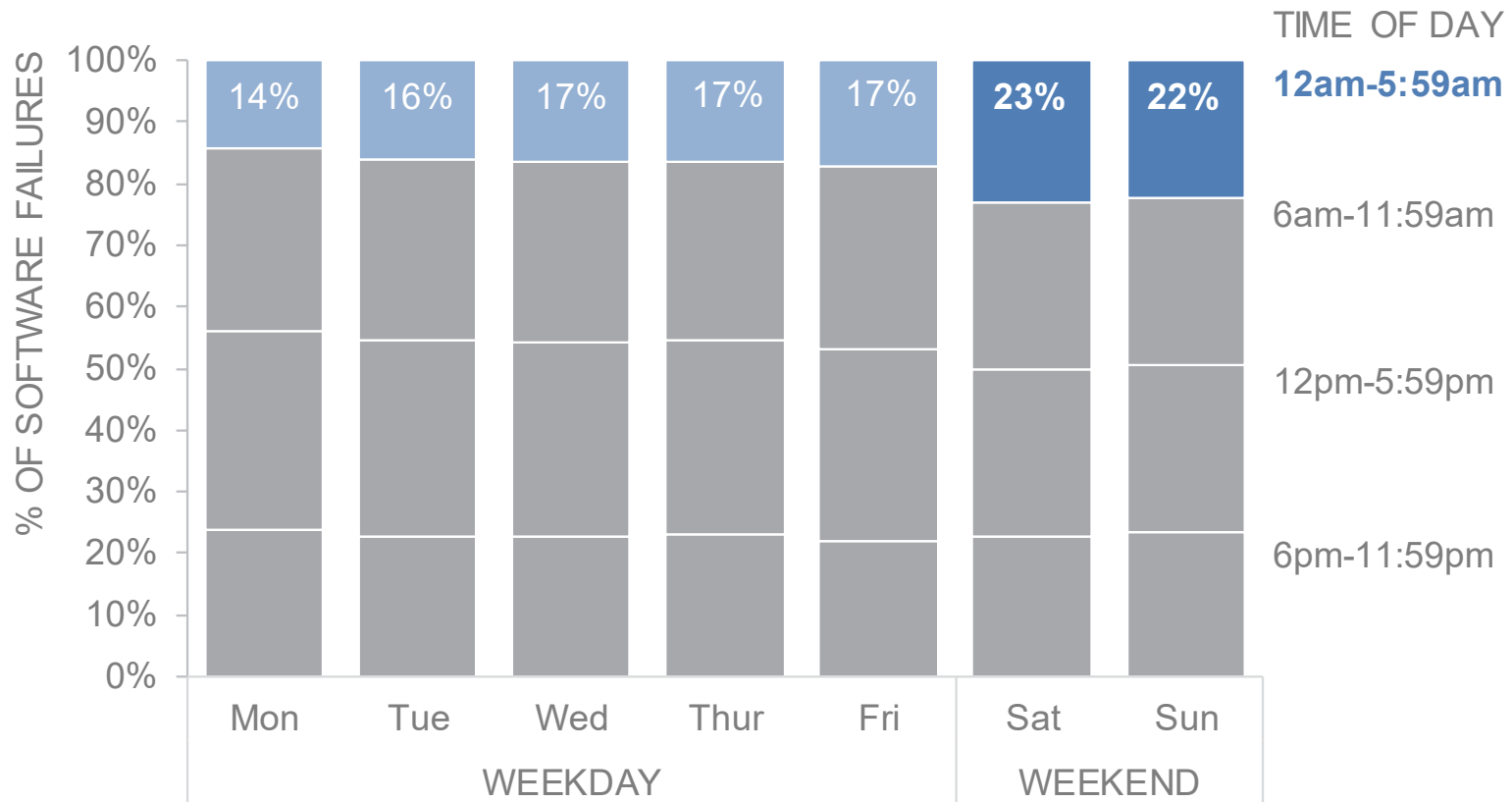


Directly labeling the bar segments rather than using a legend lowers the burden for the viewer

# Guide viewer with color, add a takeaway

## When software failures occur

Early morning failures are more likely to occur on a weekend



Data source: Fake System IOT&E (Fake Statistics Reports, Vol. 67, No. 1, January 31, 2018)

Coloring only the segments of interest (using the same color as the takeaway) tells the viewer exactly where to focus their attention

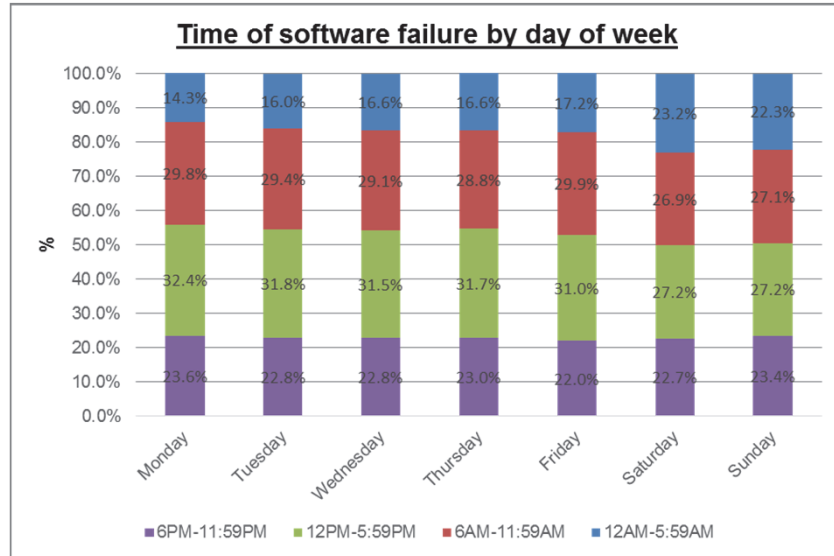
# Checking our work

## Before

- Visual clutter
- No “so what?”

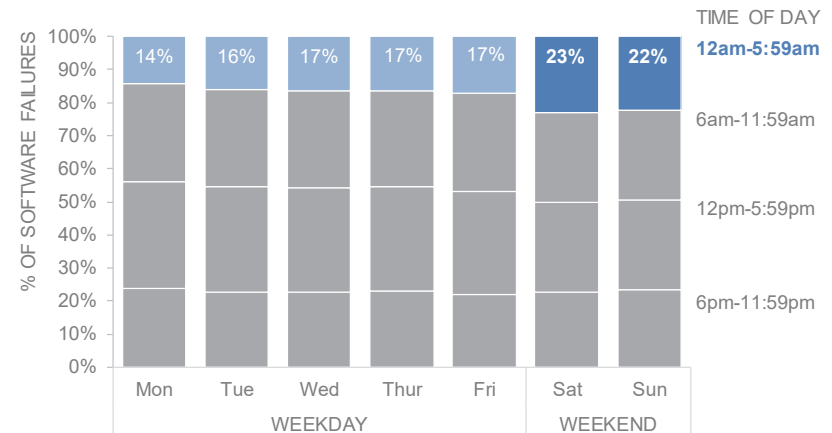
## After

- Reduced clutter
- A clear takeaway
- Guidance for the viewer



## When software failures occur

Early morning failures are more likely to occur on a weekend



Data source: Fake System IOT&E (Fake Statistics Reports, Vol. 67, No. 1, January 31, 2018)





# QUESTIONS?

Follow up with us at:

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# REPORT DOCUMENTATION PAGE

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<b>14. ABSTRACT</b> IDA analysts strive to communicate clearly and effectively. Good data visualizations can enhance reports by making the conclusions easier to understand and more memorable. The goal of this seminar is to help you avoid settling for factory defaults and instead present your conclusions through visually appealing and understandable charts. Topics covered include choosing the right level of detail, guidelines for different types of graphical elements (titles, legends, annotations, etc.), selecting the right variable encodings (color, plot symbol, etc.), advice on practical implementations, and determining whether to include a chart at all. Most of the time, there's no single "right" answer, so this presentation will include audience discussion to examine the trade-offs associated with different options.					
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